

CITY OF CROSSVILLE

Annual Report 2009-2010

Fiscal Year Ending June 30, 2010

Crossville Police take top honors again
See pages 20-23 for the Police Department Report.



Dedicated in Honor and Memory of Lt. Larry Pugh



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City of Crossville Contact Info:

Accounts Payable	456-5675
Building Inspector	456-1830
Business Licenses	456-5680
Chief of Police	484-7231
City Clerk	456-5680
City Manager	484-7060
City Garage	484-7631
Codes Enforcement	456-1830
Detectives	484-7231
Drug Tip Line	484-4963
Engineering Dept.	456-6172
Finance Dept.	484-5113
Fire Dept. (non-emergency)	484-7572
Payroll and Personnel	707-5596
Planning & Community Development	456-6172
Police (non-emergency)	484-7231
Property Taxes	484-5113
Public Works Department	484-7631

Street Department	484-7631
Recreation Department	456-6632
Wastewater Department	484-6257
Water/Sewer Billing	484-5113
Water/Sewer Transmission	484-7631
Water Filtration Plants	
Holiday Hills	484-7083
Meadow Park	788-5515

EMERGENCIES FOR FIRE OR POLICE DEPARTMENTS, CALL 911

Visit us online at
www.crossvilletn.gov



MISSION STATEMENT

The basic mission of City Government, politically and managerially, is to preserve and enhance the quality of life which is unique to the community and its environs. We maintain an organizational environment that fosters integrity, discourages complacency, and encourages individual/collective motivation and achievement. Our service delivery systems are administered via entrepreneurial-oriented, cost-effective management systems, with a focus on value, responsibility and accountability. The quality, methodology and procedural process of each policy is tested and monitored to ensure excellence and generate respect for the organization and its programs/activities and services.

Cover Photo by Walt Riches

*Annual Report produced
for The City of Crossville by
NAPIER MEDIA SERVICES*



Valerie Hale

Assistant City Clerk and
Administrative Assistant to the
City Manager

vahale@crossvilletn.gov

Crossville CITY MANAGER'S ANNUAL REPORT

The fiscal year 2009-10 was a great year for the city of Crossville, a year that revealed many exciting opportunities. For the second straight year, the city was faced with the challenge of operating in a depressed, but growing economy. While we faced a shortfall in revenues last year, this year we have seen our tax collections rebound.

We started the 2010/2011 fiscal year with over 40 projects in the works, all destined to ensure that Crossville is ready and able to meet the needs of its citizens, both today and in the foreseeable future. Crossville is a dynamic, growing city and we must be ready for the growth in population we all know is coming.

As you read through this report, you will see that every department in the city government is well focused on the future, as we all continue our goal of making your hometown everything you want it

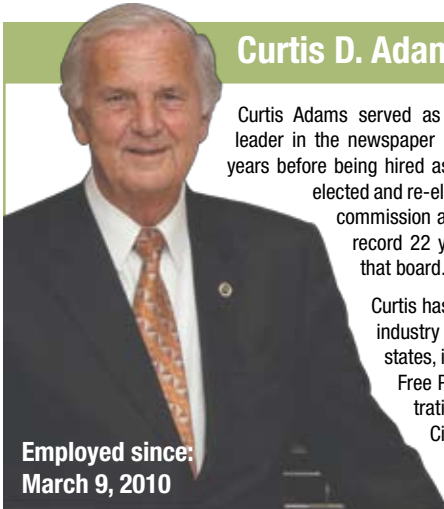
to be. "One important part of my job as City Manager, is working with 165 employees," Adams said. He went on to say, "our city employees are very dedicated and strive daily to do a great job. This is an outstanding group and I'm proud to be associated with them."

Our Mayor and Council are working harder than ever before to help jump-start industrial recruitment efforts. We need more industry, and we are also working to enhance our position as one of the top Retirement, Tourism and Recreation communities - not only in Tennessee, but also in the southeast United States.

We have taken control of our own marketing and have set an even more aggressive goal of bringing groups and projects to our city. This will enhance the sales tax collections, which are up compared to this time last year.

The fiscal year 2010/2011 holds new challenges for us in industrial recruitment, tourism and recreation, but we are up to that challenge thanks to the strong leadership and planning of our city, our county and our chamber of Commerce. Working together we can achieve anything!

Curtis D. Adams • City Manager • 484-7060 • curtis.adams@crossvilletn.gov



Curtis Adams served as an effective administrator and leader in the newspaper industry and government for 50 years before being hired as City Manager in 2010. He was elected and re-elected to the Hamilton County (TN) commission a record six times, retiring after a record 22 years of service as a member of that board.

Curtis has over 40 years in the newspaper industry with papers in several towns and states, including the "Chattanooga Times Free Press." He has 30 years administrative experience in that industry in Circulation and Advertising, serving as director of those important departments for the Times

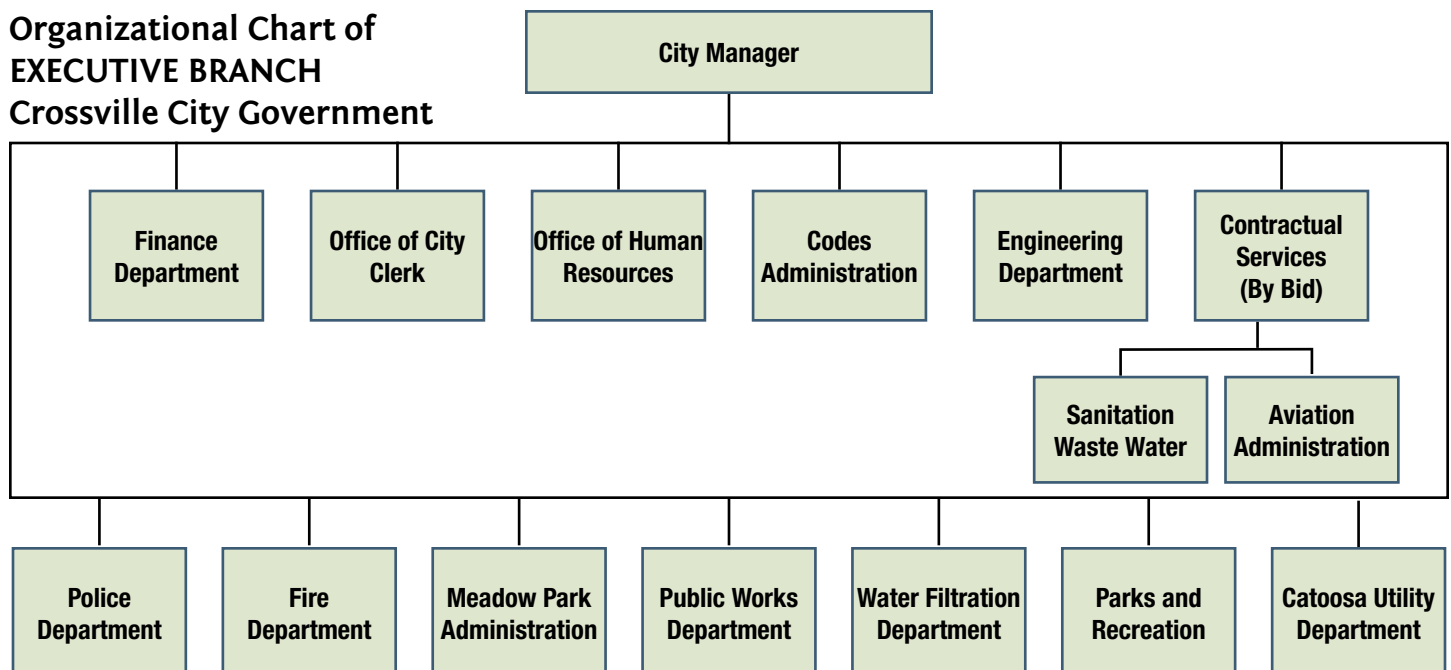
Free Press.

In his 22 years of service as a Hamilton County commissioner, he was elected commission chairman three times. Curtis served 11 years on the state Tourist Development Board, and has also served as East Ridge (TN) city manager.

Curtis was involved in combining the city and county school systems in Hamilton County, managing growth in rural areas of the county, and oversaw a \$675 million annual budget as commission chairman. He is the only living elected official from Hamilton County to have a building - the arts center at East Ridge High School - named in his honor. He has served as music director for several churches, and is an inductee in the Georgia, Alabama and Tennessee Gospel Music Hall of Fame.

Curtis celebrated his 60th wedding anniversary with wife Dorothy in 2009. The couple has four children--sons Curtis Owen Adams and Michael Wayne Adams (both deceased), and daughters Debbie Adams Gibson and Jennifer Adams Hopper; 10 grandchildren and 10 great-grandchildren. The couple resides at 782 Halstead Drive.

Organizational Chart of EXECUTIVE BRANCH Crossville City Government



ANNUAL REPORT DEDICATION

Chief David E. Beaty, the staff and officers of the Crossville Police Department would like to dedicate this year's annual report in Honor and Memory of Lt. Larry Pugh. Lt. Pugh always had a smile on his face and always looked for the best in every individual.

Lt. Pugh will be greatly missed.

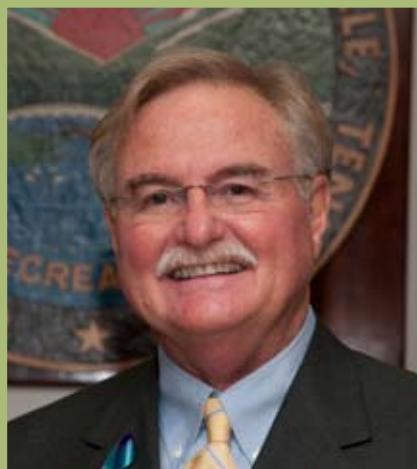
July 7, 1946 to July 5, 2010

MAY HE REST IN PEACE



The late Lt. Larry Pugh

Legislative Leadership Team • 2009-2010



J.H. Graham, III
Mayor



Earl Dean
Councilman



Danny Wyatt
Mayor Pro-Tem



George Marlow
Councilman



Boyd Wyatt, Sr.
Councilman

Office of the CITY CLERK ANNUAL REPORT

As Always, Lots of Activities in City Clerk's Office

The Office of the City Clerk oversees many important functions for the City of Crossville. Following is a synopsis of activities during the past two fiscal years.

- Attended, prepared agenda packets, and prepared minutes for City Council Meetings.
- Business Taxes and Licensing – The City of Crossville currently has 1,065 business licenses that are renewed annually. This number only includes those businesses required by State law to have business licenses. A number of businesses have been exempted from this requirement by the State. In January, the Tennessee Department of Revenue assumed responsibility for the collection of businesses taxes. The Crossville City Clerk serves as one of the representatives from cities working with the Department on this conversion.
- There are currently 73 Beer Permits, 15 Liquor licenses, 6 Taxi Driver's Permits, 7 Fireworks Permits, and 75 Sign Permits, and 3 retail liquor stores, which are renewed annually.
- Annexations – During the past fiscal year, the City annexed 12.15 acres. All annexations were at the request of the property owners.

SPECIAL PROJECTS

3 Star Community – Under the direction of the City Clerk and the Assistant City Clerk, the cities of Crossville, Crab Orchard, and Pleasant Hill and Cumberland County have been re-certified for the eighth straight year as a "Three Star Community" as designated by the Governor of Tennessee. The Crossville-Cumberland County Chamber of Commerce is a valuable partner in this designation and provided much assistance in the recertification process. This program is administered by the Tennessee Department of Economic and Community Development.

Tennessee Center for Performance Excellence (TNCPE) – In conjunction with the Three Star Program, the City has served as the lead agency in the filing of applications for inclusion in TNCPE. The program is based on the Malcolm Baldrige program utilized in private industry. TNCPE sends reviewers to conduct a review of our operations and provide feed-

back. Cumberland County and its communities have qualified for the Commitment Level.

Census – This office worked with the U.S. Census Bureau in preparing for the 2010 census. Utilizing our GIS mapping software, we have corrected all maps to reflect our current city limits, new roads, and other developments. Notification should come by April 1 of the results of the 2010 Census.

LaserFiche – The City Clerk's office has continued with the electronic scanning and storage of records. The software allows many records to be researched by keywords. Those records not considered archival or historical are able to be destroyed after being properly scanned. All electronic records are backed-up several times and meet all requirements of the State for electronic storage.

State and Federal Grants/Loans – The City Clerk is responsible for submitting applications for grant funding and administered those grants that are funded. There are currently 37 grant projects underway and 10 applications pending. Funding sources for an additional 9 projects are being determined.

TDOT NORTHWEST CONNECTOR

The Northwest Connector will begin at Tennessee Avenue on Sparta Highway and connect to Highway 70N just west of Northside Drive. It will continue northward and connect with the current Northside Drive. The final section will align with the current alignment of Interstate Drive. TDOT has agreed to fund utility relocation and construction phases for Section I, II, and III. Engineering and right-of-way on sections I and II are underway by the City. Section I from Hwy. 70W to Hwy. 70N is currently scheduled by the State for letting on April 13, 2011.

DOWNTOWN REVITALIZATION PROJECT

With assistance from Downtown Crossville, Inc., the City is undergoing a major project to bring the infrastructure in the downtown area up-to-date. This project is estimated to cost in excess of \$8,500,000. Over 85% of the estimated costs relate to water, stormsewer, roads, and other infrastructure components. Grant funds have been received totaling \$1,385,812. Additional funding applications are pending. Preliminary engineering has been completed. If funding is available, construction is planned to begin in early 2012.

AIRPORT MAINTENANCE GRANT

TDOT-Aeronautics Division provides an annual maintenance grant of \$23,400 to cover 50% of the costs for maintenance items at the airport.

BULLET PROOF VEST PARTNERSHIP PROGRAM

The Department of Justice has awarded grants totaling \$13,710 to cover

Sally Oglesby, MMC • City Clerk • 456-5680 • sloglesby@crossvilletn.gov

Sally is a long-time City of Crossville employee, and has been a Cumberland Countian for well over 30 years. She started her stint as a city worker in April 1985, and has lived in Crossville since 1976, having spent time in several states in the Midwest and three other Tennessee cities.

She was born in Murfreesboro, but moved away from there as an infant. She has resided in Wichita, Kansas; Oklahoma City; Memphis; Chicago; Albert Lea, Minnesota; Omaha, Nebraska (where she graduated from high school); and down I-40 in Nashville.

Sally owns a B.S. degree from Middle Tennessee State University, and lives in the Holiday Hills section of Crossville. She is married to Bill Oglesby, President of Brown Insurance Group. The couple has three children: Jennifer Stone, and Alisa and Curt Oglesby. They have two grandchildren.

What makes Crossville a great place?

Its natural beauty throughout all four seasons is a major bonus, but the people are

what makes it great. They are welcoming, willing to volunteer, and work together to accomplish anything needed. So many organizations such as the Art Circle Library, Cumberland County Playhouse, Good Samaritans, Bread of Life, Hilltopper's, Kids Inc, Habitat for Humanity, Downtown Crossville, Inc., Chamber of Commerce, Avalon, VORP, and a myriad of other organizations started with volunteers who saw a need and worked hard to make it a dream come true. They are what makes this a great community and a place where we all want to live, work, worship, and play.



Employed since:
April 4, 1985

50% of the costs for the purchase of bulletproof vests for police officers.

TML SAFETY PARTNERS LOSS CONTROL MATCHING GRANT

The Tennessee Municipal League Risk Management Pool granted the City \$2,000 as a 50% match for the purchase of safety items. Safety items were purchased for the public works and police departments.

NETWORK COORDINATOR GRANT

The Tennessee Department of Transportation, through the Governor's Highway Safety Office, awarded \$15,020 to undertake traffic services highway safety projects. Funds will be used for overtime costs in the Police Department for participating and implementing various safety campaigns, attendance at conferences, and purchase of radar equipment, laptop computers, and in-car video equipment.

GHSO ALCOHOL SATURATION/CHECKPOINT GRANT

This grant is for \$29,555 to fund wages, equipment, and conferences related to alcohol saturation/checkpoints.

GHSO HIGH VISIBILITY LAW ENFORCEMENT GRANT

This grant funds \$5,000 for wages and equipment for the Police Department and State in implementation of highway safety projects.

WATER HARVESTING

A project is underway to build a 36" line from Lake Tansi to Meadow Park Lake. This water will be used to provide water while maintenance work is done on the Meadow Park Dam, and in case of a severe drought or other emergency. The project will be funded by a \$2,000,000 grant and \$4,000,000 loan through State Revolving Loan Funds.

CUMBERLAND COVE WATER

This is a joint project between the City of Crossville and the Cumberland Cove Property Owners Association. This development was originally conceived where the property owners would install individual water wells. This has become an unreliable source for safe and sufficient drinking water for the 300-350 existing homes. With no developer involved in the project, the POA requested a joint venture with the City. The project will provide water to 1700 lots covering 18,000 acres.

Approximately 60 miles of water lines will be installed. Funding is being provided through a \$3,000,000 contribution from the POA, tap fees estimated at \$216,000, a \$1,284,000 loan from Rural Development, and a \$800,000 grant from Rural Development. The project was 86% complete as of December 1, 2010 with over 274,000 feet of line laid in approximately 10 months.

WASTEWATER TREATMENT PLANT TECHNOLOGY UPGRADE

Approval has been given to raise the peak capacity of the treatment plant through upgrades of the technology implemented at the plant. This will allow the City to more efficiently process wastewater and prepare for future growth. The total cost is estimated at \$6,500,000. A \$1,000,000 grant has been secured from the U.S. Economic Development Agency. The City has also secured a \$1,800,000 grant and a \$3,200,000 loan from the State Revolving Loan Fund at an interest rate of approximately 1.23% for 20 years. A \$500,000 CDBG loan has also been received. An additional application for \$500,000 will be submitted later. Work is underway for Phase I and II with Phase I nearing completion.

AIRPORT SECURITY IMPROVEMENTS

A \$55,000 grant has been awarded to provide additional fencing, key-card access gates, and other security improvements around the terminal building and t-hangars. The contract has not been received.

AIRPORT LAYOUT PLAN UPDATE

A \$60,300 grant has been awarded to provide an update for the Airport Layout Plan. The update is almost complete.

AIRPORT T-HANGAR CONSTRUCTION

Over \$1,000,000 in grant funds have been received for the construction of t-hangar units utilizing federal Vision funding. Construction is underway with completion scheduled for Spring 2011. When completed, 10 additional small hangars and 2 additional large hangars will be available for lease.

AIRPORT PAVEMENT REHABILITATION

A \$1,652,310 grant was awarded to provide funding for pavement rehabilitation of the runway and taxiway. Engineering is underway.

AIRPORT BEACON PAINTING

A \$11,250 grant was awarded to provide 90% funding for repainting of the beacon. Project complete.

AIRPORT T-HANGAR ROOF REPAIRS

A \$11,250 grant was awarded to provide 50% funding for roof repairs on some of the older t-hangars. Project underway.

AIRPORT FUEL FARM RELOCATION

A \$85,820 grant has been awarded to provide 50% funding to relocate the fuel farm. This project is underway.

AIRPORT ASOS RELOCATION

A \$121,921 grant was awarded to provide 75% funding for the relocation of the ASOS. Project complete.

POLICE DEPT. RIFLES

A \$5,420 grant has been awarded by the Department of Justice to provide funding for the purchase of rifles.

FIRE STATION #3

A \$100,000 grant and \$1,910,000 loan has been awarded through Rural Development to provide funding for construction of a new fire hall to be located on Sparta Highway across from Holiday Drive. The Schematic Design has been presented to Council.

FIRE EQUIPMENT

A \$100,000 grant and \$1,090,000 has been awarded through Rural Development to provide for the purchase of a pumper truck and an aerial truck.

GENESIS/I-40 TRAFFIC SIGNALS

A \$596,826.65 grant has been awarded to provide funding for the installation of traffic signals at the interchange. Project complete.

SIDEWALKS

A \$221,040 grant has been received for the construction of sidewalks around Martin Elementary School. Engineers should be selected in early 2011 to design the project for construction.

ENERGY

A \$100,000 grant has been received to retrofit 6 city buildings to reduce energy consumption. The buildings will receive insulation, new light fixtures, and HVAC units. The project is currently under design with all work to be complete by June 30, 2011.

SAFE DRIVER

The city's insurance carrier awarded a \$3,250 grant for equipment to conduct an employee driver's training course. This project is complete.

APPLICATIONS FILED BUT NOT APPROVED AS OF DECEMBER 31, 2010:

Industrial Development – \$750,000 for infrastructure of a new industrial park.

Fire Station #4 – \$2,100,000 for the construction of Fire Hall #4 (location to be determined).

Meadow Park Lake dam – \$12,000,000 for the repair and improvements to the dam.

Department of FINANCE AND CUSTOMER ACCOUNTING ANNUAL REPORT

Sales Tax Collections Steady; General Fund Has Surplus

At the year ended June 30, 2010, all funds have adequate fund balances and assets to continue providing quality services. Sales tax collections appear to be back on the increase and the General Fund enjoys an overall surplus in 2010.

The Water and Sewer Fund Net Income has fluctuated over the past few years, mainly due to the receipt of grants; yet it has remained positive. The cash in the water and sewer fund is being expended to get work in process started. There are approximately 10 jobs in process at this time.

GENERAL FUND ACTIVITY

State and local tax revenues primarily support the General Fund. 45% of the General Fund Budget is supported by local sales tax. When citizens spend locally, they directly support City functions, such as police and fire protection, street maintenance and construction, airport development, parks and recreation, and the solid waste programs.

In addition, citizens purchasing within the City of Crossville also support Cumberland County Schools. By State law, sales tax earned in the City of Crossville is shared with the schools. The State of Tennessee sends sales tax earned within the City limits to the County Trustee's Office. The Trustee withholds a 1% processing fee and then equally divides the remainder to the City and Cumberland County Schools.

Schools use this sales tax for operating expenses and funding debt-related to the schools. Cumberland County, Pleasant Hill, and Crab Orchard share their sales tax collections with the school systems, too. Based on sales taxes earned between 7/1/2009 and 6/30/2010, 80% of all local sales tax supporting schools was earned within the City of Crossville's domain, which granted \$6.5 Million to schools in the last 12 months. The City of Crossville received \$6.4 Million for its budget during that time.

SALES TAX COLLECTIONS HOLD STEADY

Over the past year, the City sales tax collections have leveled off. The sales tax revenue for the City did not increase, but at the same

time the sales tax revenue did not decrease in the past year. Last year's local sales tax collections were approximately the same as the previous year. The City appreciates and encourages citizens to continue to "Shop Crossville First," because it positively impacts the entire community.

STATE SHARED REVENUES

Next to local sales tax and property tax, the State of Tennessee shared revenues is the third largest funding source for the General Fund. The City of Crossville received less than one (1) million in state shared revenues. Crossville's state shared tax collections are determined by the population. From 2009 to 2010, the City's receipt of state shared taxes has remained even with prior years' revenues.

TOURISM

The City of Crossville has made a commitment to tourism with the creation of the Marketing/Promotions Department. Now, budget funds are specifically designated for the organization and promotion of tourism events. Tourism is promoted by funding advertisements, travel guides, maps, hosting golf, softball, and other tournaments. The City continues to promote Crossville as the Golf Capital of Tennessee.

PROPERTY TAX RATES

Property tax rates have not increased since 2004.

THE CITY'S DEBT

The City of Crossville has a General Fund Debt Service that did not increase this year. E-911 is repaying a loan that amounts to \$815,000. The City of Crossville is responsible for this note if E-911 does not pay the payments. The City's debt per capita amounts to \$78 per City resident as of June 30, 2010.

WATER & SEWER FUND OPERATIONS

The Water and Sewer Fund is an enterprise fund. This means that taxes do not support the operations of the services; it is fully self-funding, like a business.

Water rates to residential and commercial customers increased this fiscal year.

The water and sewer rates are scheduled to go up 5% over the next 3 years. The City invested \$8.6 Million for water and sewer capital projects such as water line and sewer line rehabilitation, wastewater improvements, Holiday Hills Water Plant and Dam improvements, water expansion at the Meadow Park Lake, and sewer expansion.

The City has increased its debt load to accommodate expansions over the past few years;

Fred C. Houston • Finance Director • 484-5113 • fchouston@crossvilletn.gov

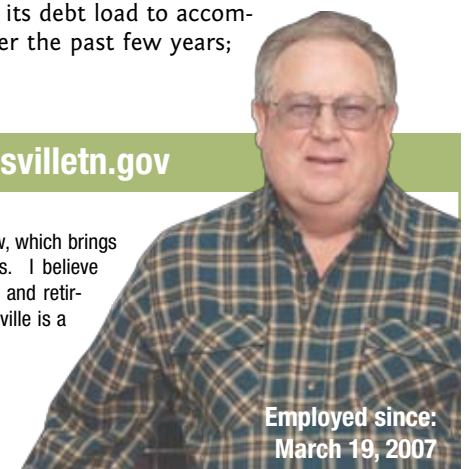
Fred is Crossville native who is in his fourth year with the City. He is a Cumberland County High School graduate, employed with the city since March of 2007.

Fred is a Certified Public Accountant, earning a B.S. degree from Tennessee Tech University in 1976. He and wife Ruby reside in the Homesteads Community of Cumberland County.

What makes Crossville a great place?

As the finance director, I would like to believe the property taxes are the lowest any-

where. The cost of living is low, which brings in the retirement communities. I believe overall that the people, locals and retirees, are the reason that Crossville is a great place.



Employed since:
March 19, 2007

however, a large portion of the debt is funded by the State of Tennessee with interest rates below 2%. The capital projects are directly responsible for the increase in water and sewer rates over the next 3 years. In addition, grants are being used and aggressively pursued for all capital projects. As of June 30, 2010, the City had 11,920 water customers, and 4,684 of those customers were also provided sewer services.

•

At 2010 year end, the City's utility debt amounted to \$1,597 per customer. The utility fund has outstanding debt of \$16.7 Million.

SUGGESTIONS AND REMINDERS

Here are some important reminders that will allow the City of Crossville to better serve our customers:

- Customers may pay their water bills through bank draft. This is a convenient, secure way to pay your water bills. Approximately 3,193 customers elect to pay their water bills by bank draft. By signing up for bank draft, future customers will help save the City of Crossville employee's time and materials.
- Customers may also pay by credit cards. Credit card payments can be made by walk-in or calling the water department at 931-484-5113.
- Water bills are due either on the 10th, 15th, or 25th of the month, depending on the customer's billing cycle. Office hours are from 7:30 to 4:30 Monday through Friday except holidays.
- The City's employees should be granted access to customer's premises at all reasonable times for the purpose of reading meters,

testing, inspecting, repairing, removing, and replacing all equipment belonging to the City.

- All meters should be kept free of weeds, trees, rocks, debris, or other structures that hinder reading and maintenance work. No fences should be erected around meters without gates accessible from the street directly, and in close proximity, to the meter. No animals that are hazardous to City employees should be kept around the meters.

- To check for a leak, customers should obtain a reading from the meter. Next, customers should not use any water for three hours. Then, customers should re-read the meter. If the numbers differ from the previous reading, the customer probably has a leak. Each customer account is allowed two adjustments for a leak in a 12-month period.

- Property taxes are due November 30th of each year. The taxes become delinquent as of December 1 with penalty computed at 1½ % per month.

- If citizens have a change of address request related to property taxes, notify the Assessor of Property, 2 South Main Street, Suite 101, Crossville, TN 38555, or phone (931) 484-5745.

- State law provides for property tax relief to low-income homeowners age 65 or over and certain homeowners who are permanently and totally disabled if their income is less than \$26,830. Disabled veterans may qualify to get this relief without the income limitations. If you believe that you may qualify for tax relief, contact the tax collector at City Hall (931) 484-5113.

City of Crossville Sales Tax Comparison

	%	FYE 2001	FYE 2002	FYE 2003	FYE 2004	FYE 2005	TOTAL
Sales Tax Collection for City Sales	100%	10,902,164	11,395,579	11,150,575	12,180,217	12,847,815	45,628,535
City's Portion	49.50%	5,396,571	5,564,873	5,444,548	5,947,563	6,273,544	22,353,555
Amount to County Trustee	0.50%	54,511	153,440	151,489	164,935	173,987	524,375
Amount to County for Schools	50.00%	5,451,082	5,677,266	5,554,538	6,067,719	6,400,284	22,750,605
Total to County	50.50%	5,505,593	5,830,706	5,706,027	6,232,654	6,574,271	23,274,980
	%	FYE 2006	FYE 2007	FYE 2008	FYE 2009	FYE 2010	TOTAL
Sales Tax Collection for City Sales	100%	13,949,384	14,396,767	14,158,171	13,043,604	13,305,777	68,853,703
City's Portion	48.83%	6,812,245	7,030,102	6,913,051	6,366,999	6,496,866	33,619,263
Amount to County Trustee	1.34%	187,274	194,540	192,411	180,979	180,797	936,001
Amount to County for Schools	49.81%	6,949,865	7,172,125	7,052,709	6,495,626	6,628,114	34,298,439
Total to County	51.15%	7,137,139	7,366,665	7,245,120	6,676,605	6,808,911	35,234,440
TOTALS FOR TEN YEARS FYE 2001 -2010							
Sales Tax Collection for City Sales				114,482,238			
City's Portion				55,972,818			
Amount to County Trustee				1,460,376			
Amount to County for Schools				57,049,044			
Total to County				58,509,420			

Office of HUMAN RESOURCES ANNUAL REPORT

Human Resources Office Handles More Than Just Employee Concerns

The position of Human Resources Coordinator is quite diverse. At the present time this position not only handles all human resources responsibilities and benefits for employees, including all group insurance, and workers compensations claims, but all liability and property claims for the City also come across this desk.

165 EMPLOYEES

The City of Crossville has 165 full time employees and 3 part time employees. We are proud of the fact that the City has a very low turn over rate, having lost only 17 employees in this fiscal year 2009-2010. Of those 17, 6 were retirees and the remainder left for various reasons. In fiscal year 2009-2010, 21 positions were filled. Of these positions 8 were in the Police Department, City Manager, Assistant to the City Clerk, Fire Department and Street and Maintenance Department. The City of Crossville is proud of each and every employee and we believe that we have the best workforce available.

We hired over 40 part-time seasonal employees to work in various departments. Summer employees are students and worked in all departments of the City. The largest number of students work in the Recreation Department in the concessions stands until the end of the season. The Summer Student program was put in place several years ago by City Council to give students the opportunity to work in a seasonal job and to earn money for college expenses. They must be a graduating senior and have been accepted into a college, university or vocational school to qualify for this program. In the future, we hope to have an intern program in place year-round for those students attending college, giving them the opportunity to work in their chosen field. The Summer Student program has been a great success over the years. Several of these students return year after year and several have done very well in their chosen professions.

SERVICE AWARDS

In December of each year employees are recognized for their years

of service at the Annual Christmas Dinner. This year the following employees were recognized.

5 YEARS SERVICE

Police Department: Richard E. Menzl Danny J. Harris, Chad Withrow; Street Department: Paul D. Kirk, Darrell G. Witt; Catoosa Water Department: Clayton D. Tanner.

10 YEARS SERVICE

Central Staff: Suzanne Boyer; Fire Department: Brian C. Matthews, David C. Smith; Parks and Recreation: Rick D. Houston; Utility Maintenance: Jason S. Threet, William K. Poore; Catoosa Water Department: Delores R. Turner.

15 YEARS SERVICE

Finance Department: Robin F. Miles; Police Department: Harold E. "Gene" Hall; Fire Department: Larry Newcome; Water Filtration: Terry L. Wood.

20 YEARS SERVICE

Water Resources: Jerry Kerley.

25 YEARS SERVICE

City Clerk: Sally Oglesby; Police Department: Terry W. White, Johnny Bilbrey and Chief David E. Beaty.

30 YEARS SERVICE

Fire Department: Ricky Myers

35 YEARS SERVICE

Water/Sewer Transmission: Larry D. Sisco.

This represents a total of 335 years of service and experience to the citizens of Crossville.

SAVING TAXPAYER MONEY

The City has tried to concentrate on helping reduce the rising cost of health insurance for employees, as well as the tax payers of the city. The health and dental plans in place for 2011 not only save the employees money on premiums, but also save the City and taxpayers money. By making changes in 2011 in our health plan and with the help of employees being more concerned with their well being, the City received a minimal increase in premiums for the plan year 2011. The dental plan remains the same and there was not a cost increase for it this year.

In an ongoing effort to promote wellness among City employees, the health insurance plan offers a wellness checkup as a benefit, as well as on-line health coaching for lifestyle changes, including smoking cessation, weight loss and exercise programs. The city also offers,

Sandy Gruber • HR Coordinator • 456-5681 • skgruber@crossvilletn.gov

Employed with the City for 19 years, Sandy presently lives in the Grimsley/Banner Community of Fentress County, where her husband Jim, serves as minister of three Methodist churches. They also own a home in Crossville (Foxfire) and plan to retire in Crossville. They have been living in Crossville since 1984. A native of Brunswick, GA, Sandy attended Georgia Southern College (now Georgia Southern University), and Coastal Georgia Community College. She previously worked as office manager for the University of Georgia Marine Extension station in Brunswick, GA (1977-1984). She has many years experience in Human Resources.

She and Jim are the parents of two children: Stephen M. Gale, Conservation Worker at Cumberland Mountain State Park; Stacy L. Dykes (Darian), a Kindergarten teacher at South Cumberland Elementary School; and two grandchildren - Josh (11) and Reese (9), students at South Cumberland Elementary.

What makes Crossville a great place?

In my opinion, Crossville is a great place to live and to work because the people are very friendly and helpful. The climate is perfect, especially in the fall and spring. The location of Crossville makes it convenient to Knoxville, Nashville and Chattanooga. Although Crossville is a small town, it has the feel of a large town and the population is so diverse. The property taxes are low and the services given by the City of Crossville are excellent.



Employed since:
January, 1992

at no cost to employees, the seasonal flu shots. This year we had 88 employees take advantage of this benefit. The City has also offered 1 hour seminars for employees on "Diet and Nutrition", "How to

Reduce Stress" and "Tips for Stopping Smoking". These programs are going to be offered throughout 2010 on a variety of topics.

Service Awards



35-YEAR SERVICE AWARD-Larry Sisco with City Councilmen George Marlow, Boyd Wyatt, Sr. and Earl Dean.



25-YEAR SERVICE AWARD-Terry White, Sally Oglesby and David Beaty with City Councilmen George Marlow, Boyd Wyatt, Sr. and Earl Dean.



15-YEAR SERVICE AWARDS-Robin Miles and Gene Hall (right) with City Councilmen George Marlow, Boyd Wyatt, Sr. and Earl Dean.



20-YEAR SERVICE AWARD-Jerry Kerley with City Councilmen George Marlow, Boyd Wyatt, Sr. and Earl Dean.



10-YEAR SERVICE AWARDS-City Councilmen George Marlow, Boyd Wyatt, Sr. (left) and Earl Dean (right) with city employees Rick Houston, Jeffrey Johnson, Delores Turner and Jason Threet. Not pictured are Suzanne Boyer, Brian Matthews, David Smith and William K. Poore.



FIVE-YEAR SERVICE AWARDS-Danny Paul Kirk with City Councilmen (l-r) Earl Dean, Boyd Wyatt, Sr. and George Marlow. Not pictured are Richard Menzl, Danny Harris, Chad Withrow, Darrell Witt, Jr. and Clayton Tanner.

Profile of MUNICIPAL COURT JUDGE HONORABLE THOMAS L. BEAN

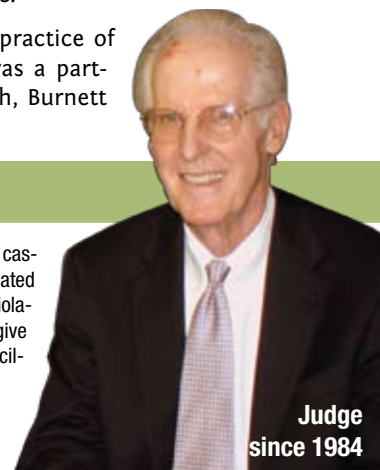
Judge Bean is one of two “Bean brothers,” identical twins, who have been fixtures in the Upper Cumberland judicial system for many years. He and his brother, James A. “Jim” Bean, have followed almost identical paths in their educations and careers.

Both Beans served four years in the Air Force, which included a one-year tour in Korea. Following their honorable discharges from the military, they both graduated from Belmont College in Nashville, each receiving a degree in Business Administration. Both were awarded Congressional appointments to pursue law degrees, and both received their Doctor of Jurisprudence degrees from the YMCA Night Law School in Nashville, while holding down full-time day jobs.

Judge Thomas Bean’s civic life in his native Cumberland County has been an extremely active one in many business, political and charitable organizations. He is a past Director of the Greater Cumberland County Chamber of Commerce and was an active fundraiser for the Heart Association. He was the Founder and Chairman of the Board of Upper Cumberland Savings & Loan Association and Chairman of the Board for Crossville Loan & Thrift. He has served as President of the Cumberland County Bar Association, was an active member of the Tennessee Bar Association and as a youth served as a Page in the State Senate.

An avid golfer, Judge Bean is the co-founder and developer of Deer Creek Golf Community, where he and wife Peggy currently reside. They have two children: son Tommy Bean and wife Marsha are owners of Bean & Associates Realty in Crossville, and daughter Kathryn Bean lives in Nashville.

Judge Bean retired from the practice of law in August of 2008. He was a partner in the firm of Bean, Smith, Burnett & Patton.



**Judge
since 1984**

Thomas L. Bean • Municipal Court Judge

Judge Thomas L. Bean succeeded his brother, Jim, as the appointed City judge in 1984 and has served in that capacity since then, a quarter-century that has seen significant change.

During his early days on the bench, Judge Bean might preside over a session that would have 25 or fewer cases, a number dwarfed by today, when cases often exceed 400 in a session. In addition to the case docket growth, technology has also been used to streamline the docket under Judge Bean’s leadership. Replacing the large docket book of older days is a new computer-based list.

Judge Bean rules over a wide variety of cases, including traffic charges, alcohol-related crimes, trespassing and many other violations. One of his primary duties is to give the oaths of office to Mayor and Councilmen as they begin new terms.

Profile of CITY ATTORNEY KENNETH M. CHADWELL

The City Attorney, according to the City Charter, has multiple duties, including:

- Attending the meetings of the City Council.
- Providing advice and legal counsel to the Council, City Manager and the various heads of City departments and divisions, and

- Providing advice and counsel to all legal questions affecting the City’s interest.

The City attorney is also obligated to review and approve as to form all contracts, deeds, bonds, ordinances, resolutions and other documents to be executed in the name, or made by or with, the City of Crossville. The City attorney also files and defends lawsuits on behalf of the City.

Kenneth M. Chadwell • City Attorney

Kenneth Chadwell graduated from Freed-Hardeman University with a B.A. in 1988, and from Harding Graduate School with an M. Div. in 1991. He received his J.D. from the University of Tennessee College of Law in 1997. He is a Member and Partner of Looney, Looney & Chadwell, PLLC, and a Member and Managing Attorney of Looney & Chadwell Title Services, LLC.

Chadwell is married to Carol Ann Chadwell, and they have two children: Seth Chadwell, a graduate of Harvard Law School, currently practicing law with the King & Spalding law firm in Atlanta; and Aven Chadwell, a sophomore at Belmont University. He serves as a Director on the Board of Highland Federal Savings and Loan Association and also

on the Board of the Cumberland Good Samaritans. He is involved in the general civil practice of law, with an emphasis in banking, corporate and real estate law, and serves as the general counsel for several regional financial and real estate firms.



**City
Attorney
since 2001**

Department of **MARKETING** **ANNUAL REPORT**

Men's Senior Open, "Wheels 'n Squeals" Among Highlights

Hosting the first-ever Tennessee Senior Men's Golf Open and the first annual "Wheels 'n Squeals" competitive BBQ event were among the highlights in another jam-packed year for the City of Crossville.

A public TV documentary world premier was another big feather in the City's cap.

Stonehenge Golf Course was the site of the Tennessee State Senior Men's Open tournament in May. Stonehenge, which also hosted the **Tennessee Women's Open** for a second straight year, entered into a three-year agreement with the state Professional Golfers Association. Crossville also hosted the State Team Championship at Lake Tansi, honoring the late PGA professional Bobby Nichols.

The first annual "Crossville Wheels 'n Squeals," a fully-sanctioned competitive barbeque event, was held July 24. The event was held in conjunction with the always-popular Classic Car Cruise-In downtown, and featured a full slate of events. "Wheels" was governed by The Memphis Barbeque Network, and was a smashing success. Plans are underway for the second annual event.

The "official" opening of the **Carl Duer Soccer Complex** was held last spring after fall rains delayed the official opening in 2009, and the **Centennial Softball Complex** played host to a huge number of events, making a significant economic impact on the area. The complex was named the best in the nation two years ago.

In other sporting-related events, **Tennessee Senior Olympics**, the **Senior Open Chess tournament**, and **state Horseshoe** events made big splashes on the local scene, along with the annual Kid's Fishing Derby.

The **Crossville Police Department** was again honored with awards, the **Crossville Memorial Airport** held another successful fly-in, and the **July 4th Fireworks show** may have had the biggest crowd ever.

The **Palace Theatre** (see more below) was again "the place to be," hosting more musical, entertainment and civic events than ever.

PUBLIC TV DOCUMENTARY PREMIER

The highlight of the last quarter was undoubtedly the world premier of "Tree Safari: The Koa Connection," a documentary co-produced by Todd Jarrell and WCTE-TV and focusing on an Upper Cumberland artist, held at the Palace Theatre in November.

"The Koa Connection" was the second in a series of documentaries focusing on Cookeville wood sculptor Brad Sells. Jarrell, Sells and WCTE President and CEO Becky Magura were all on hand at the premier, which was sponsored by the City of Crossville.

The year ended as it did in 2009, with the City of Crossville Christmas tree being displayed as part of Opryland Hotel's "Hall of Trees."

All in all, it was another great year for the City of Crossville.



Wood artist Brad Sells and this huge tree was featured on the cover of the Oct.-Nov. 2010 Crossville Life.



Brad Sells (right) is shown with his assistant on location in Hawaii where his PBS Documentary was shot.

Billy Loggins • Marketing/Public Relations Director • 787-1956 • wcloggins@crossvilletn.gov

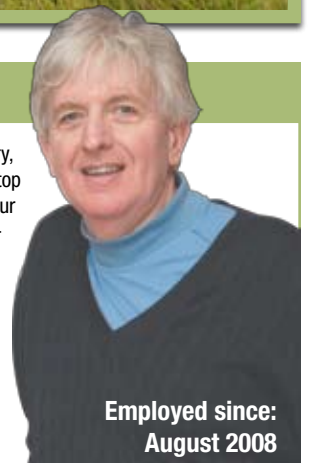
Billy is in his third year of employment with the City, but he is well-acquainted with the operation of city government, having served six years on the City Council.

He has lived in Cumberland County all his life, and is a graduate of Cumberland County High School. He is the son of William C. Loggins, Sr. and Sarah Loggins. He worked for the Kroger Company for 27 years and also spent five years with Cumberland County Bank.

His son, Will, is a CCHS graduate and recently graduated from Tusculum College in Greeneville (TN) with a business degree. Daughter Lacy is a Stone Memorial graduate and a senior at Tennessee Tech University, majoring in Elementary Education.

What makes Crossville a great place?

Crossville is unique in so many ways - The History, the natural beauty, and the people. Crossville sits atop the Cumberland Plateau, which in itself makes our community so interesting. Our natural surroundings, mountains, streams, are among the most photographed in America. Crossville is so fortunate to have some of the most diverse citizens for a town this size anywhere, from all walks of life and ethnic backgrounds. If a trip to the City is required, Interstate 40 runs through the middle of Cumberland County and makes for a quick trip. There is truly something for everyone here.



**Employed since:
August 2008**

Office of INFORMATION TECHNOLOGY ANNUAL REPORT

Information Technology Touches Every City Dept. in Some Way

The Crossville IT Department administers technology in some form in every City operated department. Since the hiring of a dedicated IT position in 2004, technological devices requiring maintenance, upgrades and support has increased 350%, growing from 61 devices to over 200.

From hardware setup and maintenance, to software setup and support, the Crossville IT Department also:

- Offers instruction on certain software applications.
- Maintains an internal website for office use.
- Makes recommendations and/or places orders for technology.
- Assists in creating specifications for many electronic devices, and
- Provides support for users in all departments, be it a question on how to send email or exclamations of "I'm about to throw this thing out the window! Make it work!"

2010 PROJECTS

Field use of computers – The Police Department currently has new laptops in all patrol cars. Officers are able to access select areas of the Internet, create reports for traffic crashes, incidents and other reports from the field.



Video surveillance – Video recording systems are implemented in several key areas of the City. Department heads, as well as the Police, are able to monitor certain areas remotely.

Use of Facebook and Twitter – The City and Parks and Recreation are making use of social networking tools to broadcast events and news about the City and the Parks.

Security – Throughout 2010, the IT Department conducted security audits in each department. Audits are conducted periodically to ensure the integrity of City data.



Lee Lawson • Information Technology Administrator • 484-5123 • jlawsen@crossvilletn.gov

Lee has been employed with the City for six years and lives in Crossville. He attended Tabor Elementary and is a graduate of Cumberland County High School.

Prior to working for the City, he was self-employed. His professional experience includes CompTIA A+ Certification, CJIS Security Certification, and Stonegate Administrator Certification.

What makes Crossville a great place?

The small town feel, yet easy access to the big cities.

City of Crossville

BOARDS AND COMMITTEES

The basic mission of the City's advisory boards and committees is to involve the citizens in the decision-making process of governance and to provide advisory and technical assistance to the City Council and City Manager. Some of the bodies are quasi-regulatory and/or administrative entities acting as agents of the Governing Body.

INDUSTRIAL DEVELOPMENT BOARD

Purpose: Issuance of Industrial Bonds

V.J. Dodson	Tonya Hinch
Amanda Elmore	Gary Greene
Jack Chadwell	Jim Young
George Marlow	Larry Ebert, Sr.
Beth Alexander	Pepe Perron
Bobby Randolph	

PALACE THEATER ADVISORY COMMITTEE

Purpose: To establish policies for use of the Palace Theater and to make recommendations to the City Council concerning its use.

Camilla Wyatt
Vaughn Swafford
Jim Purcell
Marguerite Watkins
Jim Young

CROSSVILLE REGIONAL PLANNING COMMISSION

Purpose: To see that all new subdivisions are in compliance with state and local regulations. To plan for future development and transportation needs of the Planning Region and the City of Crossville.

Mayor J.H. Graham, III
Councilman Earl Dean
Dave Burgess
Frances Cunningham
Robert E. Harrison
Mike Moser
Kevin Poore

PUBLIC BUILDING AUTHORITY

Purpose: To issue bonds.

Thomas E. Looney	Kirk Tollett
Cosby Stone	Joe M. Looney
H. Dean Bennett	Johnny Wayne
Lillian Fox	Presley



CROSSVILLE BEAUTIFICATION COMMITTEE

Purpose: Advise Codes Enforcement of areas of the City that need to be cleaned, cleared and aesthetically improved. Recommend areas in the City that can be improved to enhance the downtown area.

Glenn Caswell
Margie Buxbaum
Bob Franks
Mary Lou Mitchell
Sue Patton

LAKE COMMISSION

Purpose: Manage and supervise Meadow Park Lake properties.

Charles Loveday	Clark West
Doug Brady	Joe Reynolds
James Perry	George Hudson
Earl Dean	

TREE BOARD

Purpose: Prepares tree plan for the community and coordinate tree related activities.

Nan Beesley	Meredith Mullen
Barbara Ware	Chester Bush
Margie Buxbaum	Eric Brady,
Clarence Coffey	Staff Liason
Bill Haynes	

PERSONNEL BOARD

Purpose: Represent the public interest in the improvement of Personnel Administration of the City.

James Perry	Tonya Hinch
Gary Howard	Vancieneta
Richard Powell	Wisdom

The civic-minded citizens who serve on the various boards of the City are driven only by their desire to make Crossville a better community. Their efforts are recognized and appreciated by both the Legislative and the Executive branches of City Government.

FLOODPLAIN BOARD OF APPEALS

Purpose: Rules on appeals and variances relating to floodplains.

Billy Loggins
Mayor J.H. Graham, III
Boyd Wyatt, Sr.

The CROSSVILLE MEMORIAL AIRPORT ANNUAL REPORT

Several Different Projects Underway at Airport

We had a good year at the Crossville Memorial airport, and work is underway on several projects.

NEW PROJECTS

- On October 1, we broke ground on our sixteen new T-hangers. Work went well through November, but weather caused a few delays during the rest of the year.
- Also the work on the new 12,000-gallon, above-ground av-gas fuel farm has begun. This system will have self-fueling capabilities for pilots. Painting of the jet-a tank and pump is underway.
- The oldest set of T-hangers built in 1959 are currently getting roof repairs and new paint, and they will be getting complete walls inside.
- The rotating beacon got new paint, and is currently being re-wired.
- A new HVAC system was installed at the terminal building. New security cameras have also been installed there.
- We had another great Open house/Fly-in, which has always been tremendously popular. There was a estimated 3-4,000 in attendance, and rides in several different aircraft were available. There were numerous airplanes on static display.

LOOKING TO THE FUTURE

We are moving forward with the repaving of the runway, taxi ways and ramp, the underground fuel farm removal, and repair of the terminal building roof.



Chris Bennett • Fixed Base Operator • Crossville Aero • 456-5016

Chris started flying when he was 16 years old and has earned his private pilot's license instrument rating and multi-engine rating. His company, Crossville Aero LLC manages Crossville Memorial Airport on contract. Chris has lived in Crossville all his life. Wife Linda has worked at Trade-A-Plane since 1989. Their son Tyler is a junior at CCHS and daughter Ashley is in the sixth grade at Martin. Prior to taking over the airport management, Chris worked five years at Aristokraft, and was also assistant General Manager of Eagle Travel Services. He has also worked in real estate for six years.

In your opinion, what makes Crossville a great place?

The people. Working in real estate and at the airport has given me the opportunity to meet people from all over the country coming to Crossville with the thought of moving here. The one comment I have heard over and over is how nice people are here and how well they treat others.

**On Contract since
Sept. 1, 2007**

Department of CODES ADMINISTRATION ANNUAL REPORT

Codes Department Has Many Different Responsibilities

The Codes Department issues building permits for new residential and commercial construction, for additions, alterations, renovations and changes in occupancy. The department also issues permits for plumbing, structure demolition, premanufactured and modular structures. The department performs inspections of the above for compliance with city, state and fire codes to insure that the work being performed on the structure meets the requirements of the adopted codes.

The department reviews plans and drawings for compliance with building, plumbing, fire and land use regulations. The Codes Department investigates municipal code violations regarding dilapidated structures, dirty or overgrown lots and inoperable vehicles.

MAJOR DEPARTMENTAL ACCOMPLISHMENTS FOR FISCAL YEAR 2009-2010

The Codes Department issued 84 building & 36 plumbing permits for a total estimated construction value of over 11 million dollars.

On December 1, 2010, in a joint effort between our local governments, the City of Crossville entered into a contract with Cumberland County as to provide building and plumbing inspections on one and two-family dwellings located in the county.

THE CODES ADMINISTRATION DEPARTMENT HAS TWO CODES ENFORCEMENT OFFICERS

Jeff Kerley is a 23-year employee of the Crossville city government. He is the staff administrator of the Codes Department and serves as the Building Official. He is an International Code Council (ICC) certified and Tennessee State Fire Marshall's Office (SFMO) certified Building Inspector and is an ICC and (SFMO)

certified Plumbing Inspector as well as ICC, (SFMO) certified Fire Inspector.

Kyle Eldridge is a six-year employee of Crossville city government. He is an International Code Council (ICC) certified and Tennessee State Fire Marshall's Office (SFMO) certified Building Inspector and is an ICC certified and (SFMO) certified Plumbing Inspector.

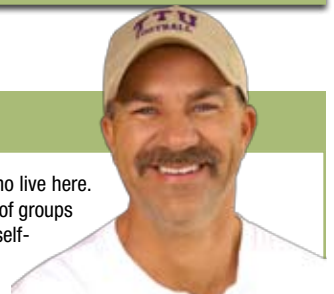


Jeff Kerley • Codes Administrator • 456-1830 • jrkerley@crossvilletn.gov

Jeff is a native of Cumberland County, and is in his 23rd year with the City. He and wife Sharon are the parents of twin boys, Christian and Jordan, who are juniors at Tennessee Tech University. The family resides in the Lake Tansi Community of Cumberland County.

What makes Crossville a great place?

Crossville is a city made great by the people who live here. Crossville is represented by countless numbers of groups and individuals who have a generous and selfless nature, always willing to extend a helping hand.



**Employed since:
October 1, 1987**

The PALACE THEATRE ANNUAL REPORT

The Historic Palace Theatre Continues as “the Place to be”

The City of Crossville’s Historic Palace Theatre continues to be the destination location for meeting and entertainment in downtown Crossville. The Theatre had an average of 31 groups and over 2400 people per month using the facility. For the year, the Palace had 377 groups use the facility with attendance of almost 29,000 people. The 2009 to 2010 increases were: -10% in the number of groups using the Theatre, +1% in overall attendance, and +10% receipts.

The Palace Theatre is a 1930’s movie theatre that has been restored and renovated into a flexible community auditorium, and meeting and information center. The facility has a 302-seat auditorium with adjacent local information lobby and concession stand. It is also equipped with a full kitchen and a 60-seat capacity meeting room. The auditorium has a 22’ X 19’ movie screen with 35mm and DVD projection capabilities. It has a 22’ X 25’ stage with full lighting and professional sound system. The building is wired for internet access and now offers WiFi internet capabilities.

The community has found the Palace an excellent place to meet and perform. Many using our facility are groups and businesses using it for meetings and seminars. The facility is also used for baby showers, birthday parties and public forums, as well as many wonderful and diverse musical concerts. We have even had weddings on the stage of the Palace Theatre. The regional Celtic group “Coyote Run” performed sold out shows here also. Many local organizations and civic groups use the theatre for their musical programs as well. Just about every musical genre has been represented at the Palace this past year. Jazz, Blues, Country, Rock, Bluegrass, Gospel and Classical music have found their way to the Theatre’s stage.

A wide variety of groups have presented shows including the Senior citizen’s “Music of The Cumberland”, the D.A.R. “U.S.O. Show”, and the Fairfield Glade Lions Club uses the Theatre for their Travelogue Presentations. The Cumberland County High School “Jet Theatrix” Drama Club presented “Stone Soup” and “The Comic Book Artist”. The Palace is the home stage for the Performing Arts Alliance of Rural Tennessee. Their organization has brought in a wide variety of wonderful performances by The Cambia Flute Ensemble, The Black

Lillies, The Heartland Series host Bill Landry, Capricorn Records artist and Allman Brothers Band sideman Tommy Talton Webb Wilder, Australian guitar sensation Geoff Achison, the Nashville Ballet and many more. The Theatre is also the home to two very popular monthly shows - the “Cumberland Jamboree” and “The Big South Fork Opry”. Cumberland County schools also use the Palace for field trip movies, concerts, talent shows and plays.

We are very fortunate to have such a wonderful facility as the Palace Theatre, truly our “Jewel of Main Street.”



Palace Advisory Board

Camilla Wyatt

Vaughn Swafford

Jim Purcell

Marguerite Watkins

Jim Young

Terry Ashburn • Palace Theater Administrator • 484-6133 • palace@crossvilletn.gov

Terry taught band and music in Cumberland County for 26 years before starting work for the City. He earned a B.S. in Music Education from Tennessee Tech University. The Cumberland County native lives with wife Bonnie, a teacher at Homestead Elementary, along with their two cats, Calvin & Hobbs, in the Homesteads Community.

What makes Crossville a great place?

The wonderful people and the great scenery.



Employed
since: 2006



Scenes
from the
Palace
Theatre



Crossville POLICE DEPARTMENT ANNUAL REPORT

Police Dept. Again Receives Top Awards

- 42 Sworn Law Enforcement Officers
- 3 Support Personnel
- 1 Animal Control Officer
- 30 square miles of area
- 170 miles of City/State/Federal Highways within the City
- Responded to 40,590 Calls in 2010
- Serves a permanent population of over 10,000 Citizens
- Transient population can exceed 40,000

STAFFING LEVELS

The Crossville Police Department has the following number of personnel assigned to these positions:

- Chief of Police: David E. Beaty
- Asst. Chief of Police: Darrell Sherrill
- Major (2): Terry White, Mark Rosser
- Captain (2): Patrol Captain Chuck Anderson., SRO Captain John Bilbrey, currently assigned to Martin Elementary School.
- Lieutenants (5):, Lt. Tony Davis, Lt. Brian Tilley and Lt. Fred Sherrill who is the department's Safety/Education and

- Special Programs Coordinator
- Detectives (5): five detectives staff The Criminal Investigative unit of the department. Detective Lt. Rebecca Wright, Detective Lt. Gene Hall, Detective J.C. Hancock, Detective Bill Padgett and Detective Danny Harris
- Sergeants (5): Sgt. Larry Qualls, Sgt. Bart Riden, Sgt. Chris Kendrick, Sgt. Jon Wirey and Sgt. Anthony Akins currently assigned to SMHS as an SRO
- SRO Officer: Ptl. Jon Tollett, currently assigned to CCHS
- Patrol Officers (21): The patrol officers are assigned to one of three shifts and respond to all calls of service generated in the City of Crossville.
- Executive Administrative Assistant/City Court Clerk (1) Wendy Davis
- Department Secretary-Data Entry Clerk (1) Sara Patterson
- Receptionist (1) Brenda Vaden
- Animal Control Warden (1) Patrolman Larry Hamilton

The following list is a brief description of the programs currently being sponsored and conducted by the Crossville Police Department. These programs are all designed and geared toward public safety and education of the citizens of Crossville.

CROSSVILLE POLICE DEPARTMENT PUBLIC

EDUCATION AND INFORMATION

- Safe Driving School
- Safety Days Presentations
- Child Restraint Checks
- Community Fair Information Booth
- Vince and Larry Crash Dummy Program
- Bicycle Rodeo
- Teen Court
- Buckle Up Sucker Program
- Saturation Patrols
- Enforcement Checkpoints
- Mock DUI Program for students
- Cops in Shops Program
- The Wheel of Choices Safety Program
- Get It Together Challenge
- Alcohol Awareness - Wet Lab Media Day
- S.T.A.R.T.
- Street Beat

TRAFFIC COUNTS

The included graph shows the increase in traffic occurring in the City of Crossville on a daily basis.

TRAINING/EDUCATIONAL ADVANCEMENTS/COMMUNITY PROGRAMS

The department has Officer Jon Tollett, who is certified in Crisis Intervention Training and has obtained his Instructor Development Certification, which allows him to be able to instruct the entire department of procedures and policies dealing with Crisis Intervention.



THE CITY OF CROSSVILLE POLICE DEPARTMENT - Front: Chief David E. Beaty
Third row, from L-R; Officer Justin Thurman, Lt. Brian Tilley, Capt. John Bilbrey, Det. Bill Padgett, Capt. Chuck Anderson, Major Mark Rosser
Fourth row, from L-R: Officer Jason Wilson, Sgt. Bart Riden, Officer donnie Hammons, Officer Andrew King, Officer Curtis Phelan, Officer
Jake Brink, Officer Josh McCollum, Lt. Tony Davis, Officer Jonathan O'Neal, Sgt. Jon Wirey, Det. Danny Harris, Officer

Senior Watch is an innovative program being maintained in the City of Crossville for those residents who need assistance due to medical or physical disabilities. The program has a system designed to call those residents who wish to participate in the program and allows the caller to respond to the call, thus informing us if there is a need for assistance at their residence. These calls are placed each day to the participating resident during a set time frame.

FAIR BOOTH

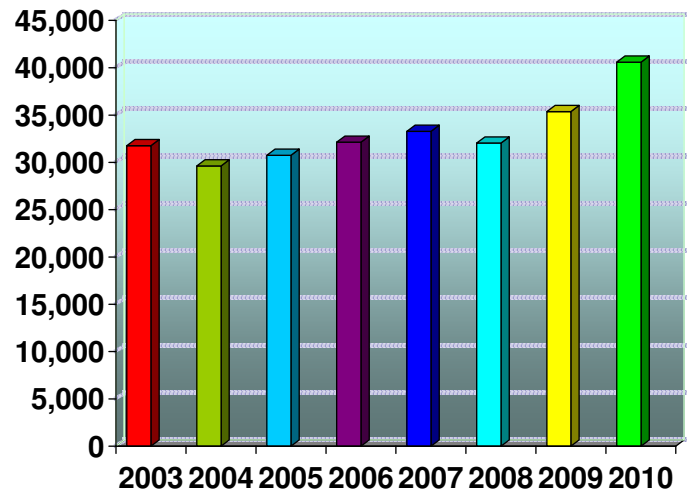
The department has an information booth set up at the fair each year, showcasing our programs and providing informational material free to any who comes through the booth.

The department also has on hand the Seat Belt Convincer, and gives demonstrations to those who want to experience just what a crash at 5 mph can feel like.

In an effort to educate and promote child and passenger restraint use, the Crossville Police Department partnered with Cumberland Medical Center and Cumberland County Farm Bureau and purchased the "Seatbelt Convincer." It is used in demonstrations for schools, daycares, civic groups, community functions and other events to educate the public in the use of restraint devices and let them experience first-hand the amount of impact sustained during a slow-speed auto crash. This will

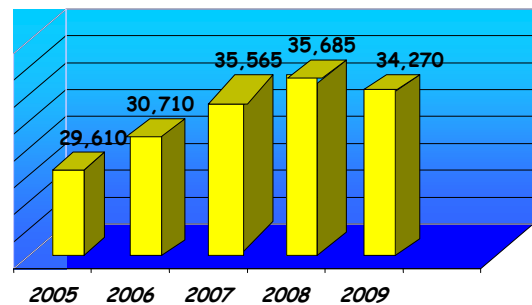
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8 YEAR CALLS FOR SERVICE COMPARISON GRAPH



The above chart shows the number of calls responded to by the Crossville Police Department over an 8 year time span.

DAILY TRAFFIC COUNTS CITY OF CROSSVILLE



Fair Booth Seat Belt Convincer Demonstration by the Chief of Police.



Second Row: Major Terry White and Asst. Chief Darrell Sherrill
 Officer Sgt. Tony Akins, Lt. Fred Sherrill, Sgt. Chris Kendrick, Officer Larry Hamilton, Officer Jonathan Tollett, and Officer Elizabeth Henshaw.
 Officer Phillips, Officer Brian Eckelson, Officer Mitch Phipps, Officer Rick Menzl, Officer Thomas Burnett, Officer Matthew Green, Officer
 Officer Dustin Lester, Officer Chad Withrow, Officer John Karlsven, Officer Don Johnson, and Officer Tim Vandever.



Chief David E. Beaty and GHSO Assistant Director Richard Holt



National Law Enforcement Winner 2008 Pictured above are from left to right: Lt. Fred Sherrill, Asst. Chief Darrell Sherrill, Crossville Mayor J.H. Graham III, and IT Administrator Lee Lawson.

CONTINUED FROM PAGE 23

be a great tool in the department's efforts to continue our goal of educating the public in the importance of the use of restraint devices.

HIGHWAY SAFETY LIAISON OFFICER

Lt. Fred Sherrill is the Governor's Highway Safety Liaison Officer for our department and attends the regional planning meetings and conferences required for the participation in the Governor's Highway Safety Office Programs.

The Crossville Police Department and the Governor's Highway Safety Office once again partnered in 2010 to save lives in the City of Crossville.

The GHSO provided \$25,020 in grant funds this year to be used for officer overtime and also the purchase of specific equipment involved in the fight against the impaired driver. Laptop computers, cones, traffic vests, flashlights, personal breath testers are just a few of the items that have been purchased with these funds. The partnership with the GHSO has been a special one for several reasons: the partnership allows for top-notch training to be provided to our officers at no cost to any agency; the Crossville Police Department continues to receive funds from the GHSO with a total amount received to date in excess of \$200,000.

TOP AWARDS

The Crossville Police Department received the Top Award in Speed Awareness and Impaired Driving for 2009. The department was given this honor after being chosen as the number one agency in the state for these categories. The department competed against every agency who made a submission to the Governors Highway Safety Office, from the small agencies to the Tennessee Highway Patrol.

The department has submitted a collection of statistical information and highlights of programs provided by the department to the State for judging since 2005 and the department has continued to receive awards for our various programs and traffic safety efforts. These awards were presented to the department in September of 2010 at the annual Lifesavers Conference and Governor's Highway Safety Award ceremony held in Nashville.

MUNICIPAL CITY COURT

The Crossville Police Department has a Municipal Court that over-

sees the administration of all citations issued to violators within the City limits of Crossville. Municipal Court is held twice a month for most months during the year. The court is held on Tuesdays in the Courtroom located in City Hall. Honorable Thomas Bean is the presiding Judge over the Municipal Court of Crossville.

Municipal Court for Crossville averages hearing almost 3,000 cases per year. The cases heard in City Court range from traffic infractions, animal control issues, codes enforcement, fire code violations, to administrative warrants issued for business tax violations.

The City Court Clerk/Executive Administrative Assistant for City Court is Wendy Davis, who has been with the police department since August of 1997. Wendy started as the police department secretary and was promoted to City Court Clerk/Executive Administrative Assistant to the Chief of Police in 2000, and has continued in that position since that time.



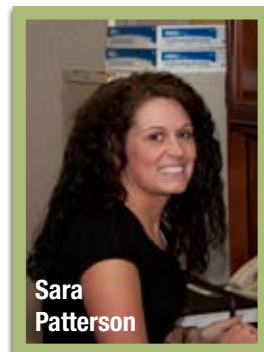
Wendy Davis

Wendy was appointed as the Terminal Agency Coordinator in 2003 for the National Crime Information Center terminal located within the police department. She also serves as the Reporting Agency Coordinator for the submission of statistical crime reports to the Tennessee Bureau of Investigation. In her position, she serves as the Executive Administrative Assistant to the Chief of Police and is the Administrator of the Municipal Court as the Court Clerk for the Honorable City Judge Thomas Bean.

SUPPORT STAFF PERSONNEL

The Police Department Secretary/Data Entry Clerk is Sara Patterson. Sara has been with the department since May 2009 and enters all of the arrest, offense and incident reports that are generated by officers in the department. Sara's position requires her certification by the Tennessee Bureau of Investigation in Reporting submission, which she acquired shortly after her hire date.

Sara's position requires the submission



Sara Patterson

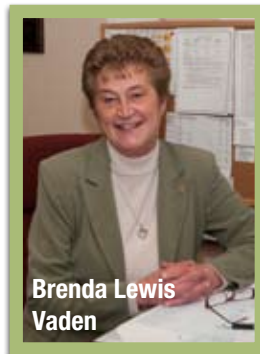




of information to the Tennessee Bureau of Investigation by a deadline each and every month. The department's officers generated 3,717 reports in 2010. This amount increases every year with the increase in population and incidents.

The Police Department's Receptionist/Sex Offender Coordinator is Brenda Lewis Vaden. Brenda has been with the department since June of 1993 and has served as parking enforcement and school crossing guard.

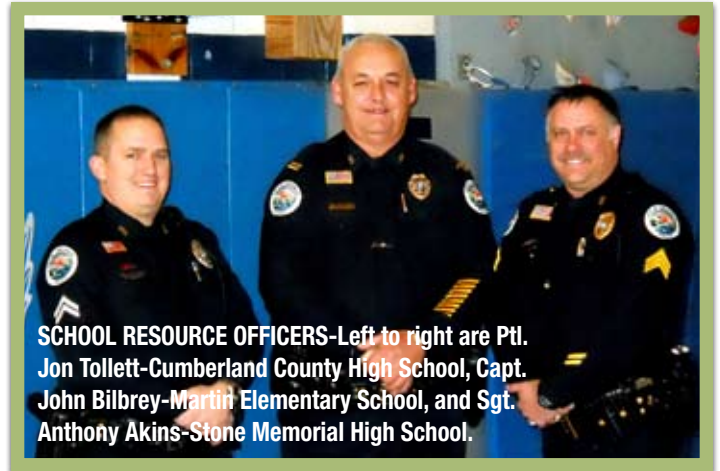
She is currently the receptionist for the department and the sex offender coordinator. In her duties as the sex offender coordinator, Brenda is responsible for making sure that those offenders who are residents inside the city limits of Crossville are registering and abiding by the laws and regulations mandated by the State for those convicted of sexual related crimes. Brenda meets with each offender during their required registration time and handles the paperwork submission.



STATE-CERTIFIED DRIVER EDUCATION COURSE

In October of 2010, the State of Tennessee issued new requirements to any agency that has a Safe Driving School. These new requirements ultimately meant that all schools offered to traffic infraction holders must be State-certified schools.

The department has met that requirement and is now offering a 4-hour, state-certified driver education course. The department currently has 4 certified instructors with plans to add additional instructors in 2011. This course is a comprehensive and detail-oriented program to provide a driver with the tools and knowledge needed to improve and increase their awareness of traffic safety



and state requirements. Each attendee of this course is given a certificate upon completion of the four hours of instruction. The implementation of this new course allows our instructors to teach our city citation recipients and any other citation recipients required to attend a driver education course by the court.

SCHOOL RESOURCE OFFICER DIVISION

New for 2010-2011 is the forming of the School Resource Division. As of December 2010, Chief Beaty promoted Lt. John Bilbrey to Captain and placed him over the School Resource Officers.

Capt. Bilbrey will oversee the day to day activities of the School Resource Officers and will serve as the School Resource Officer for Martin Elementary School. Chief Beaty feels very strongly about having School Resource Officers in every school so that the student and faculty have a safe learning environment. Sgt. Anthony Akins serves as a School Resource Officer at Stone Memorial High School and Ptl. Jon Tollett serves as the School Resource Officer for Cumberland County High School.

In June of 2010, Sgt. Akins received the honor of being named the School Resource Officer of the year by the Tennessee School Resource Officers Association at the annual conference in Nashville.

THANK YOU

Chief Beaty would like to thank the following individuals for their assistance in compiling this Annual Report: Wendy Davis, Lee Lawson, Kyle Sherrill, Fred Sherrill, Barbara Hunter and the Dispatch Staff.

David E. Beaty • Chief of Police • 484-7231 • debeaty@crossvilletn.gov

David is a Cumberland County native and a graduate of Cumberland County High. He and his family have lived for over 20 years in the Homesteads Community. David is married to the former Debbie Beaty, a teacher at Crab Orchard Elementary. The Beatys have four children: Justin, 23; Jacob, 20; and twins Jenna and Jacie, 11. Justin and Jacob are CCHS graduates, while Jenna and Jacie are 6th-graders at Crab Orchard Elementary.

David graduated from the Tennessee Law Enforcement Academy in 1985, and has a certificate in Law Enforcement Management from Roane State Community College.



The CATOOSA UTILITY DEPARTMENT ANNUAL REPORT

Catoosa Utility Completes Many Projects in 2010

The Catoosa Utility Department had a very busy 2010, completing several important projects.

The Catoosa Utility Department has eight employees and operates out of the City office at 5581 Plateau Road in Crossville. The Catoosa Department has a three-member Advisory Committee, consisting of Chairman Russell Smith, and members Robert Bottoms and John Crowder.

The Catoosa Department maintains approximately 394 miles of waterline, which extends from I-40 out Highway 127 North to Fentress County; north of Obed River out Highway 70 North to the Putnam County line; out Highway 62 and Dripping Springs Rd. into Putnam County; and north of I-40 out Genesis Road. Five pump stations and five water tanks are maintained in these areas. The tanks hold 1.2 million gallons of water in storage.

2010 PROJECTS

- The Cumberland Cove project, consisting of 58 miles of main water line, being installed by W & O Construction is 98% complete. The contractor is six months ahead of schedule. The project was awarded at a cost of \$3,245,175. This also included the rebuilding of the Mayland pump station.
- A main water line was installed on the Conley Road consisting of 3,150 feet. The work was completed by the city maintenance crew.
- The Cumberland Cove and Conley Road projects have increased the Catoosa Utility Dept. area to 394 miles of main water lines to maintain.
- Preferred Sandblasting received the bid contract to repair and clean the Plateau Road water tank and paint and add new logo to the Mayland water tank, for \$129,200.
- The Caryonah Dam project was completed by Plateau Excavating at a cost of \$468,509, bid price.
- Highways Inc. has completed work on Highway 62 line relocation, consisting of 2,680 feet of 6" water line, at a cost of \$95,922.88.
- 20,830 feet of water line was completed by the developer of Catoosa Ridge Subdivision, Phase III at a cost of \$355,428. The Phase III has 38 lots.



- Funding was received for ten miles of 10" water line and pump station upgrades. The water line upgrade will begin in Crossville on Highway 70 North to Plateau Road. The funding is coming from a Recovery Act infrastructure loan of \$1,700,000 and a grant of \$800,000.

PROJECTS FOR 2011

- Completion of work on Cumberland Cove project.
- Take bids and award contract for Highway 70 North project.
- Preliminary Engineering for water line relocation on Highway 127 North for TDOT.
- Paint Plateau Road water tank.
- Install water line on Pioneer Road.

MAINTENANCE

1. Installed new water taps – 80
2. Leaks repaired (main line) - 9 (service line) – 92
3. Replaced meters – 59 replaced clips - 122
4. Mowed grass at office, pump stations and tanks
5. Read water meters each month 4,292
6. Water meters locked for non-payment – 405
7. Inspected backflow devices – 50
8. Blow off lines (customer complaints) – 34
9. TN One Call – line locates – 1,031
10. Other service orders – 1,080

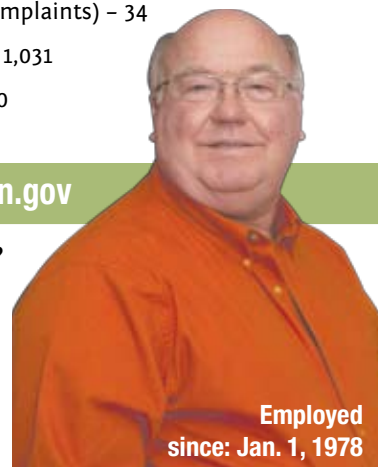
Jerry Garrison • Catoosa Utility Director • 277-5126 • jtgarrison@crossvilletn.gov

Jerry has over three decades of service with the City and Catoosa Utility, dating back to 1978. He has a strong construction background as a Licensed General Contractor in water, sewer and electrical work before starting with the City. He is a native of Cumberland County, and lives with wife Thresea in the Mayland Community on Plateau Road.

The couple has two children: Tonia J. Caruthers and Jamie J. French, and two grandchildren.

What makes Crossville a great place?

Crossville is a great place to live and work with its mild climate and changing seasons. It has many activities available for the youth and elderly. The water and tax rates are low and I feel that anyone should feel privileged to live in such a great town.



**Employed
since: Jan. 1, 1978**

Crossville WASTEWATER SERVICES ANNUAL REPORT

Progress Continues for Wastewater Treatment Facilities

This was another year of progress for Crossville Wastewater in helping protect the Obed River system, which is habitat to some of the rarest endangered aquatic and forest species in the U.S.

Our goals are to provide quality service, protect the environment, maintain a safe work environment, minimize operating cost, and plan for future growth in the Crossville area.

The wastewater facilities are operated by Veolia Water, which partnered with the City of Crossville in 1992. Veolia Water serves over 650 communities in the U.S. - helping clients keep costs down, provide quality services, and plan for future growth.

A major upgrade to the Crossville wastewater treatment plant began in 2010. The current design capacity is 3.5 million gallons per day (MGD) with a peak pump capacity of 7 MGD. The peak pumping capacity is being increased to 15 MGD. Other improvements include new headworks screenings, a septage receiving station, new energy efficient equipment, effluent micro screens, and a water re-use system. The project cost is being funded by grants and a low interest loan. Approximately 60% of the cost is being funded by grants. The project is scheduled for completion in June 2011 and will provide for future growth, high quality treatment, and conserve water and energy.

A major sewer line improvement project also began in 2010 in the Dooley Street area. Approximately 6,500 LF of sewer line will be replaced, 23 manholes will be installed and a stream bank stabilization project will be completed. This will improve service in this area and protect the water quality.

The Crossville wastewater treatment facilities are operated seven days per week by a staff of nine. The Crossville wastewater facilities were recognized by many organizations in 2010 and presented awards for operations excellence, safety achievement, biosolids re-use, and volunteer services.

The facilities include a 3.5 MGD treatment facility, 750,000 LF of sewer lines, 22 main pump stations, and over 4,500 customers. Our biosolids beneficial reuse program provides an EPA exceptional quality soil conditioner to area farmers, valued at over \$90,000 annually. The reuse program additionally saves Crossville over

\$200,000 in annual operating cost.

Each day Crossville wastewater returns over 2 million gallons of treated water to the Obed River. Everyone can help reduce cost and protect our environment:

- Recycle or throw away unused medications and personal care products – don't flush them.
- Participate in household hazardous waste day.
- Reconsider flushing "flushable wipes or similarly labeled items."
- Recycle cooking oil.
- Avoid washing kitchen grease down the drain.
- Install faucet aerators, low volume shower heads, low-flush toilets, and EPA.
- Use Water Smart appliances.

You can help make a difference!

Crossville wastewater is also proud to be a partner with the Obed Watershed Community Association in river clean ups, stream bank stabilization projects, rain barrel programs, sustainability projects, and educational events. We also work with the City storm water department in water quality improvement projects, river clean ups, and educational opportunities.

Much is planned for the coming year, including completion of the upgrade projects, developing a comprehensive energy and water conservation plan for our operations, and continued development plans for future growth. We take great pride in serving our community.



Clark Annis • Project Manager • Crossville Wastewater – Veolia Water

Clark has been with the City for over 18 years. He has a B.S. degree in Industrial Technology from Tennessee Tech University. He and wife Teresa, employed at Crossville Tire and Appliance, have one son - Jonathan - a senior music major at Carson Newman College.

484-6257 • clark.annis@veoliawaterna.com



Employed since:
November 15, 1982

Department of ENGINEERING ANNUAL REPORT

Engineering Dept. Serves Many Different Functions

The responsibilities of the Engineering Department include, but are not limited to, updating and maintaining the City's GIS database; developing and maintaining underground sewer and water utility records; providing coordination, inspection services and construction administration for City utility and roadway projects; limited field surveying and construction layout; design and construction coordination with private engineers, developers and other government agencies; and provide technical support for the Crossville Regional Planning Commission. The Engineering Department also assists the general public with utility, storm drainage and roadway concerns.

MAJOR PLANNING AND GIS HIGHLIGHTS

- Completed reviews of 16 Plats and Applications which included 2 Preliminary Plats, 2 Combined Plats, 10 Final Plats, and 2 Applications for Variance. Through development of land approximately 67 acres were subdivided, creating 40 new buildable lots and the addition of nearly 8000 feet of new infrastructure like roads, water, and sewer.
- Worked hand in hand with the County planners to create and expand County PGAs, as well as the expansion of the City's Urban Growth Boundary to better fit infrastructure and population growth.
- Created a Map Book to inform and track all City owned properties.
- Generated an in-depth analytical query database for potential industrial and commercial property located in the City's Urban Growth Boundary.
- Maintained City infrastructure database for water, sanitary sewer, storm sewers, and roads.
- Worked in cooperation with other governmental and private entities in maintaining a database to benefit, the City, E-911, utility companies, developers and citizens of Cumberland County.
- Provided staff to serve on the Technical Committee and Advisor/Liaison to the Steering Committee of the Cumberland Habitat Conservation Plan.
- Advised other departments, elected officials, and the City Manager on matters related to planning and growth.

- Assisted in moving the City of Crossville in a more environmental friendly and self sustainable direction.

STORMWATER HIGHLIGHTS

- Erosion Control Overview and Inspection of Caryonah Lake Dam repairs.
- Inspection and maintenance of erosion and sediment control measures put in place to protect Panther Creek below Caryonah.
- Weekly Inspection of construction sites that have been granted Land Disturbance Permits from the Engineering Department.
- Twice Weekly inspection of erosion and sediment control measures installed along the Raw Water Transmission line from Lake Tansi to Meadow Park Lake. Supervised corrective actions to restore damages to the natural features along the Right-of-way. Assisted contractors with selection and installation of Best Management Practices to maintain compliance with Tennessee Department of Environment and Conservation as well as Environmental Protection Agency Regulations.
- Twice Weekly inspection of erosion and sediment control measures installed for both the ASOS relocation and the T-Hangar Construction projects.
- Assisted City of Crossville crews with proper installation and maintenance of Best Management Practices to protect the Stormwater System belonging to the City.
- Received Grant from Tennessee Department of Environment and Conservation to institute a GIS based reporting system for activities of the Municipal Separate Storm Sewer System. This is a cutting edge grant that has potential benefits for all other upcoming MS4 programs.
- Implemented a Watershed Monitoring Plan that will include water quality measurements. These measurements will be Benthic Sampling and various water chemistry samples such as, pH, Dissolved Oxygen, Electrical Conductivity and turbidity. This will be instrumental in showing water quality improvements generated by the Stormwater Program.



Tim Begley • Director of Engineering • 484-7631 • trbegley@crossvilletn.gov

A native of Kingsport (TN), Tim graduated from Tennessee Tech University with a B.S. degree in Civil Engineering in 1994 and worked as a Project Engineer before joining the City in October of 1998. During his time with Tuck Engineering, his duties included oversight and coordination of mapping and survey projects for both the Virginia and Tennessee Departments of Transportation.

Tim's wife Tammy is a Branch Manager at Cumberland County Bank, Cumberland Square location. The couple lives in the Vandever Community with their three children:

son Jeremy, 21; son Hunter Garrett, 14; and daughter Lauren, 5.

What makes Crossville a great place?

Crossville has a small town atmosphere with most of the amenities of a large town.



**Employed
since: October 5, 1998**

MAJOR SURVEY HIGHLIGHTS

- Continued in the location of newly installed sanitary sewer and water mains in new subdivisions, state road relocations, and upgrades for existing utility mains.
- Updated utility database as new utilities were added to the existing system.
- Located potential drainage problem areas.

MAJOR ENGINEERING HIGHLIGHTS

1. CONSTRUCTION PROJECTS COMPLETED:

- Cumberland Mountain State Park Sewer.
- North Cumberland Elementary School Sewer.
- Genesis Road and I-40 Interchange Improvements and Traffic Signalization.
- Art Circle Library Sidewalk and Street Light Improvements.
- ASOS Relocation at Crossville Memorial Airport.
- Crossville Memorial Airport Beacon Tower.
- Caryonah Lake Dam Structural Repairs.
- Firehall #2 Roof Repair.
- Cook Road Water and Sewer Extension.
- Conley Road Water Extension.
- Satsuma Drive Water and Sewer Extension.

2. CONSTRUCTION PROJECTS UNDER CONSTRUCTION OR CONSTRUCTION PENDING:

- Cumberland Cove water.
- Lake Holiday Weir Valves.
- Hwy 127 South Road Widening and Utility Relocation.
- Chestnut Hill Landfill Cap Repair.
- Lake Tansi Raw Water Harvesting.
- Lantana Road Utility Location.
- Hwy 70 North Water Upgrade.
- Northwest Connector Phase 1 (Hwy 70 West to Hwy 70 North).

- Dooley Street Sewer Improvement.
- Crossville Memorial Airport T-Hangar Roof Repair.
- Crossville Memorial Airport T-Hangar Expansion.
- Crossville Memorial Airport AV Gas Upgrade.
- Crossville Memorial Airport Pavement Rehabilitation.
- Highway 127 South Water Line Upgrade.
- Holiday Drive Water Extension.

3. CONSTRUCTION PROJECTS IN THE DESIGN PHASE, CONSTRUCTION PENDING:

- Meadow Park Lake Dam Repairs and Expansion.
- Northwest Connector Phase 1.
- Northwest Connector Phase 3.
- Post Office Intersection Drainage.
- Crossville Streetscape Improvement.



Crossville FIRE DEPARTMENT ANNUAL REPORT

An Exciting Year of Change for Fire Dept.

The FY 2009-2010 was an exciting year of change and continued growth for the Crossville Fire Department.

Fire protection is at an all-time best, with the department again enhancing multifaceted services to the citizens of Crossville.

Staffing levels for the department remained unchanged for the Fiscal Year 2009-2010. The Department now has 27 paid personnel and 15 volunteer personnel. We have 24 personnel in full-time fire suppression, 2 in administration, and 1 secretary.

EQUIPMENT RUNDOWN

The department currently has three rescue pumpers, one reserve pumper, one aerial ladder, one brush unit, two chief vehicles, and three support units. The Department was fortunate to replace a 1974 model Ford Brush unit with a new 2009 Dodge 5500 light rescue. The new unit was placed in service at Station 2 and is used for medical response, rescue response, and brush fires.

Additionally, the department purchased and placed into service a 2009 Chevrolet Tahoe command vehicle. A support 6 x 10 utility trailer houses a mobile air cascade system, which will give firefighters unlimited air supply during large-scale emergencies. The department also has a 24-foot Hazardous Materials Response Trailer and a 6 x 10 Dive Rescue trailer.

GARRISON RETIRES

Long-time employee and Fire Captain Bill Garrison retired from the department after 27 years of service. Our greatest appreciation is extended to Captain Garrison for his faithful years of dedicated service to the citizens of Crossville. The department promoted 16-year veteran firefighter Daniel Tollett to Lieutenant to replace Garrison as the A shift Station 2 Officer in Charge.

Volunteer Firefighter Chris Hall was selected to assume a full-time position with the department. Hall was the 2009 Volunteer Firefighter of the Year for the Crossville Fire Department and is a fine addition to the career staff.

CERTIFICATIONS, TRAINING COURSES

Firefighters have been busy this year enhancing certifications and attending training courses. Firefighter Jeff Woody attended the Paramedic Program at Roane State Community College. He has completed the program and is currently challenging the National Certification Board exams. When completed, he will be able to provide advanced lifesaving medical care to the citizens of our area. Firefighters Mitchell Jenkins and Phillip Phipps attended the Tennessee Fire Academy to receive Fire Instructor Training. Lieutenant Tollett received his Fire Officer I training at the Tennessee Fire Academy.

Firefighters Kemmer, Hall, Mangas, and Earhart completed the requirements and state certification as a Medical First Responder. Firefighters Hall, Earhart, Mangas, and Patterson completed the Tennessee Fire Academy Recruit program. This was an intensive 4-month training session that encompassed the full realm of firefighter training. The program also allowed the fire explorers to attend training, and was culminated with a live fire training of an abandoned house on Genesis Road.

FIRE PREVENTION A MAJOR EMPHASIS

Fire prevention continued to be a major emphasis in the goals and objectives of the department. Under the coordination of Deputy Chief South, the department performed 95 public education events to enhance fire safety in the community and in industry. The fire prevention officers performed 250 fire and life safety inspections to ensure fire code compliance in our area.

The department began a new program this fiscal year. Firefighters and Fire Inspectors visited the local businesses of the community to perform pre-incident fire plans of the buildings. This program is an aggressive attempt to provide the business owners of the community the best possible response by our organization in the event of an emergency.

The firefighters schedule a visit to the business and then perform several routine tasks. A building diagram is completed to allow the firefighters to know the location of exits, utilities, and special hazards that might exist. Firefighters will have access to this information on laptop computers newly installed in the fire apparatus. We are very excited about this program and the potential savings to both firefighter life safety and the business owners. The program requires an annual visit to each building, which will generally be accomplished during the spring and summer. We appreciate the cooperation of the local businesses.

FIRE STATION #3 CONSTRUCTION

The department is pleased to announce the beginning phase of construction for Fire Station #3 is well underway. Architects have met with administration and developed a plan for the station layout. The location will be Highway 70 West across from Holiday Drive and

Mike Turner • Fire Chief • 484-7572 • mwtur@crossvilletn.gov

Mike, a City employee since 1993, has 36 years experience as a firefighter or fire officer, and is a longtime Crossville resident. He was born in nearby Smithville, but has spent the past 46 years here, graduating from Cumberland County High in 1973. He attended Roane State Community College, majoring in Fire Science and Management, and also attended the Tennessee State Fire Academy and the National Fire Academy.

Mike has several certifications in emergency service, and served 15 years as Assistant Chief with the Cumberland County Fire Dept. He also worked four years as a fire officer at the Y-12 plant in Oak Ridge, teaching fire safety.

He and his family live in Kings Gate, located off Sparta Highway. Wife Anita teaches third grade at Pleasant Hill Elementary. Daughter Kynetha, 31, is a Neonatal Nurse in Los Angeles California. Daughter Lacey, 16, is a sophomore at Cumberland County High, and Savannah, 12, is a 7th-grader at Pleasant Hill Elementary.

What makes Crossville a great place?

Today's world travels at a much faster pace now with technology and that's a good thing, but in Crossville you can travel at a slower pace if you wish. Here people smile and say "hi" and "excuse me," and you can still open doors for people without them being insulted. My father taught me to respect everyone's opinion. I may not agree with them, but I still respect them. You can still find that in Crossville.



Employed since:
May 16, 1993

will serve the west district of Crossville. Ground breaking for construction will hopefully occur in early 2011.

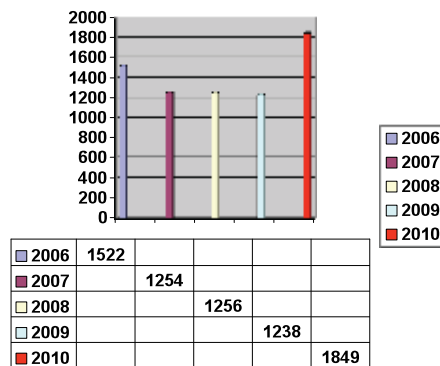
SERVING THE COMMUNITY

Firefighters are always looking for a program to benefit the children and young people of our community. This year, we are excited to announce the partnering with the Boy Scouts of America in the development of a Fire Department Explorer Program. The program seeks out high school age young people ages 14-17 to participate in learning firefighting and how to better serve the community.

Our program currently has ten students total combined from both CCHS and SMHS. Currently, the make-up is five boys and five girls, including one freshman, five sophomores, and four juniors. These students are gaining valuable training and potentially will serve our community as future volunteer or career firefighters. The students participated in portions of the recruit academy during the summer months and were allowed to participate in supervised live firefighting training in October.

The Crossville Fire Department, under the Direction of Chief Turner, strives to give back to the community in which it serves. The department is fortunate to be in a situation to help those in need. The department works closely with the Crossville Chapter of the American Red Cross to assist citizens who have been displaced by fire or disasters. In addition, firefighters and their families participate in a "friendly competition" between the

Five-Year Response Volume



Crossville and Cumberland County Fire department in the Salvation Army's ringing the bell "Kettle campaign." We appreciate the organizations who allow us to assist in helping those in need.

Each year more than 100 firefighters die in the line of duty across our nation. Sadly, Tennessee is not exempt to this tragedy. The Tennessee Fallen Firefighters Memorial opened September 11, 2009 to honor Tennessee firefighters who have given their lives to help others. The City of Crossville has one name on the memorial. Fire Chief Thomas Girdley died in the line of duty protecting our great city in 1983.

Crossville Fire Explorer and Boy Scout Eagle candidate Anthony Spencer is continuing to honor fallen firefighters in our community. For his Eagle Scout project, Spencer is constructing a Crossville Fallen Firefighters Memorial in front of the Public Safety Building. The memorial will be a tribute to firefighters who gave the supreme sacrifice in the line of duty in Crossville. Chief Girdley's name will be added to the bronze monument. Completion of the tribute will hopefully occur early in 2011. We salute Anthony Spencer for his willingness to raise funds and construct this wonderful memorial.

The Crossville Fire Department strives to provide the highest level of service to the citizens of Crossville. We will continue to evaluate and improve on needed services to provide for the safety and security of the citizens of Crossville.

Crossville Fire Department Classification Report

FY 2009-2010 Annual Fire Report

Alarm Type	No. Of Calls	% Of Calls
Structure Fires	68	3.68%
Vehicle Fires	14	0.76%
Hazardous Conditions	103	5.57%
Brush/grass/trash	36	1.95%
Rescues/extrications	197	10.40%
Emergency Medical	1213	65.60%
False Calls	120	6.49%
Service/other	98	5.30%

Total Call Volume 1849

Fire Casualties	Injured	Death
Civilian	4	0
Firefighters	0	0

Fire Loss FY 2007-2008

Structure Fire Loss	\$ 1,356,000.00
Vehicle Fire Loss	\$ 1,300.00
Other Fire Loss	\$ 0.00
Total Fire Loss	\$ 1,357,300.00



Department of PARKS & RECREATION ANNUAL REPORT

Softball Complex Has Big Economic Impact

The Parks & Recreation Department started the 2010 year off right, being chosen the 2010 ISA (Independent Softball Association) Fastpitch Complex of the Year.

State Director Joe Caldwell presented Recreation Department Director Steve Hill the award at the annual ISA State Fastpitch Directors and Umpires meeting held each January in Crossville's Historic Palace Theatre. ISA Fastpitch books an average of 12 tournaments each year at Crossville's Centennial Park, including the State Tournament held the last weekend in June. This tournament alone has brought in as many as 140 teams for the 3-day event.

The 2010 department events calendar included 31 booked softball and baseball tournaments totaling approximately 950 teams. Each team averages 15 players which adds up to over 14,000 ball players passing through Centennial Park in the 2010 season. Add to that coaches, parents, siblings, grandparents, etc. and the number increases.

The economic impact for Crossville is big, considering these visitors stay in our hotels, eat in local restaurants, shop and even buy gas. Even during this economic crunch our department revenue is up 12.4% from 2009. Our parks are known throughout the region as one of the finest facilities available. We are happy to have many established tournaments like the ISA State. Both youth and adult teams add these first class events to their seasonal travel calendar every year.

LOTS OF OTHER ACTIVITIES

In addition to tournaments, the Parks Department continues to host various other events and activities. Annual events like the Easter Egg Hunt, the 4th of July Fireworks Festival and the Crossville Christmas Parade continue to be successful.

A new event for 2010 was "Wheels & Squeals", a competitive BBQ cook-off. Held in July in conjunction with Downtown Crossville's monthly Cruise-In. Competitors prepared their best in 4 categories, whole hog, shoulder, ribs and overall grand champion. 2 local teams were among the competitors, License 2 Grill from Stryker Farms and Jr. Grillers, a team comprised of local 4-H youth. The cook-off was sanctioned by The Memphis Bar-B-Q Network and we anticipate this to be an annual event for Crossville.

A long time event of the Parks Department has grown into something more starting in 2010. For many years the Crossville Parks

Department has hosted various activities of the Tennessee Senior Olympics. In 2010 Crossville was chosen as the host city for the 14-county Upper Cumberland District. The Senior Men's League formed Olympic Teams and sent 3 to compete for state medals. For the 2nd year running the Crossville Men's 70+ Softball Team has brought home the gold.

The 65+ team took silver. This department is very proud of all the Senior Olympic participants and is happy to continue to host these events.



Members of the 70+ Crossville men's softball team are, from left, kneeling, Bob Carlton, Jay Damron, Joe Reali, Quineth Roberts and Dave Bowlin; middle row, Bob Shurmur (manager), Kraig Hilbink, Bill Harris, Tom Ashburn, Ray Kent, Ed Seely and Billy Ray; and back row, Tom Baldwin, Ron "Andy" Anderson and Todd Klerekoper.

SOCCER COMPLEX OFFICIAL GRAND OPENING

Spring finally brought the official grand opening of The Dr. Carl T. Duer, Sr. Soccer Complex. Much anticipated, the complex is already proving itself worthy.

The 2010 spring CRYSA season hosted 300 players and the fall season 600. We had several state level matches with teams coming from Chattanooga, Knoxville and in and around the Nashville area. Reviews have all been positive that the complex will mature into a first rate facility. Officials with the State of Tennessee Soccer Association have been talking to us about hosting the 2011 Kohl's Cup Tournament, a nationally known event.

In June the Park was happy to say out with the old and in with the new concerning the Warner Complex Playground. Built with the opening of the park in 1992, the original playground system no longer met safety standards. Park patrons anxiously awaited the opening of the new structure. It provides more play stations than the previous unit and is fully accessible.

Another first for the Recreation Department was participation in the First National Bank Parade of Christmas Trees. The department

Steve Hill • Director of Parks & Recreation • 456-6632 • shill@crossvilletn.gov

Steve started his career as Parks and Recreation Department Director with The City of Crossville in May, 1997. His previous job was with the State of Tennessee State Park System as Park Ranger.

He was employed there for 11 years. Steve holds a Bachelor of Science Degree in Business Administration from Tennessee Technological University. He and his wife Jamie and their 2 children, Parker and Peyton live in the Homestead Community.

What makes Crossville a great place?

I like the small town feeling of Crossville. It's a place I'm happy to live and raise my family.

**Employed since:
May 12, 1997**



tree was adorned with all sports themed ornaments. We also included aerial photos of both Centennial Park and Duer Complex, highlighting to visitors of the Parade of Trees the top notch facilities we have available.

One of the highlights of summer is always the Tennessee Women's Open Golf Tournament. Crossville has hosted the tournament for 8 years, the last 2 of those being at Stonehenge Golf Club in Fairfield Glade. The 3 day tournament came down to a sudden death play-off between Professional Danielle Downey and Amateur Margaret Shirley with Downey sinking an 18" putt for the title of champion.

Parks and Recreation continues to provide opportunities to meet

the recreational needs of all the citizens of Crossville. Local leagues are available for all ages from 4 to currently 88. We offer youth baseball, softball and soccer, adult softball, soccer and horseshoe pitching. Park facilities are available for specialized community events, picnics and family reunions.

For any information regarding activities of the Parks and Recreation Department and its facilities you can visit the department web page at www.crossvilleparks.com. We also update and provide information on Facebook and Twitter at Crossville Parks.



Department of WATER RESOURCES ANNUAL REPORT

Water Resources Keeps Your Drinking Water Safe

IS MY DRINKING WATER SAFE?

Yes. In 2009 we conducted over 10,000 tests for more than 85 contaminants which may be found in drinking water. As you will see in the accompanying chart, we did not detect any of these contaminants at any levels which surpassed the strict regulations of the State of Tennessee and the U.S. Environmental Protection Agency.

WHERE DOES MY WATER COME FROM?

The City of Crossville relies on surface water from Holiday Hills Lake, located on Holiday Drive, and Meadow Park Lake, located on City Lake Road. The Holiday Hills Water Treatment Plant pumped out 395,653,000 gallons of treated water and the Meadow Park Water Treatment Plant pumped out 960,556,000 gallons of treated water in 2009. Crossville Water Resources serves a population of approximately 11,822 customers and has an average production of 3.715 million gallons per day.

Additionally, Crossville sells water to the South Cumberland, and Grandview utility districts. The Tennessee Division of Water Supply considers Crossville's water intakes to be of low susceptibility to contamination based on the factors outlined in their "Source Water Assessment" of the area. For further information about Tennessee's EPA approved Source Water Assessment Program contact the Tennessee Division of Water Supply at 1-888-891-8332, or go to www.tn.gov/environment/dws/dwassess.shtml.

WHAT ELSE SHOULD I KNOW?

Drinking water, including bottled water, may reasonably be expected to contain at least small trace amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about drinking water and the guidelines which regulate it may be obtained by calling the EPA's Safe Drinking Water Hotline, 1-800-426-4791, or visiting them online at www.epa.gov.

The sources of drinking water, both tap and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants which may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals which can be naturally-

occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, byproducts of industrial processes and petroleum production, which may come from gas stations, urban storm water runoff or septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA and TDEC prescribes regulations which limit the amount of certain contaminants in water provided by public systems. Crossville Water Resources treats your water using sedimentation, coagulation, disinfection, and filtration to remove or dramatically reduce harmful contaminants which may come from source water. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

LEAD IN DRINKING WATER

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Crossville Water Resources is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components.

When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

WATER SYSTEM SECURITY

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, pumping stations, tanks, fire hydrants, etc. to 931-484-5113.

HOW CAN I LEARN MORE?

For more information about your drinking water please contact Jerry Kerley, Director of Water Resources, by calling 931-788-5515 or writing to 963 City Lake Road, Crossville, TN. 38572.

For opportunities to become more involved, you are welcome and encouraged to attend public meetings on the second Tuesday of each month in the City Council Chambers at City Hall, 99 Municipal Avenue, at 6:00 pm.

Jerry Kerley • Director of Water Resources • 788-3353 • jkerley@crossvilltn.gov

Jerry, a Crossville native and Cumberland County High graduate, has been with the city since April of 1990. He and his family reside in the Big Lick Community. His wife Ruth owns and operates Ruthie's Antiques, and he has four children: Jeremy 35, Joe 33, Jesse 31, Jessica 30; along with five grandchildren.

Jerry has a Grade IV Certification in Water Treatment, a Grade II Certification in Distribution Systems and a state plumbing license.

What makes Crossville a great place?

It's a great place to raise your kids!



**Employed since:
April 19, 1990**

Crossville MEADOW PARK LAKE ANNUAL REPORT

Recreation, Water Shed Protection Among Goals

The Meadow Park Lake recreational facility and staff are under the direct supervision of the Crossville City Lake Commission and City Manager. The lake department has one full time employee to manage, organize, supervise, and carry out park operations. During the busy season, part time employees are utilized.

OBJECTIVES

- To protect our water shed impoundment, while providing a clean and safe natural recreational area for the citizens and visitors of Crossville.
- Revive local interest and use of this facility, by encouraging and planning activities or events that are fun, relaxing, entertaining, and educational.
- To enhance or expand existing services.

FUTURE PROJECTS

- Develop a Master Plan for park improvements and additional services.

SERVICES OFFERED

Fishing Docks, Boat Launch, Canoes, Pontoon Boat, Jon Boat/Motor Rentals, 32 Covered Slips For Private Boat Storage, Picnic Area, Picnic Shelters, RV & Tent Camping, Camp Cabin Rentals, Bait Shop/Concession, Wildlife License, Boat Registration, Hunting, And Checking Station Services.

The park's 269 acre lake and services are accessible to the public for a small daily use fee. Lake and Ramp Season Permits are available beginning in March of each year. Season Hunting Permits are available August 1st each year.

PROJECTS

- Catfish stocking provided by Tennessee Wildlife Resources through the annual Kid's Fishing Derby event.
- We continue to watch the otter population and manage them by trapping.
- Posting permit and facility use regulations around MPL property boundary.
- Managing the natural restoration of 31 acres of property at the parks entrance with native grasses, wildflowers, and shrubs. This project is one of the parks first steps in doing things "green." Managing the fields naturally we save money on mowing maintenance and help cut on greenhouse gases.

EVENTS AND ACTIVITIES

- "Kid's Fishing Derby," an annual event held on Tennessee's Free Fishing Day in June. This event is free for youth 5 through 15 years of age.
- July "Celebration Day," an afternoon filled with Bluegrass music, pontoon lake tours, and great southern BBQ.
- Friday Night Bass Tournaments.



ANNUAL VISITORS

The Kirkpatrick and McBroom families from Cedartown Georgia have been coming to Crossville and fishing Meadow Park Lake for more than forty years. Mr. Kirkpatrick once told me: "It just would not feel right if we didn't get to come to Crossville at least once during the year." "Pappy" passed away last year and he will be greatly missed by all here at the park.



LAKE COMMISSION BOARD

Charles Loveday, Chairman
Earl Dean, Co-Chairman
Doug Brady, Secretary
George Hudson
Elmo Lewis
Joe Reynolds
Clark West

Marlene Potter • Manager, Meadow Park Lake • 788-2034 • mpotter@crossvilletn.gov

Marlene is a Cumberland County native, who graduated from Cumberland County High School and attended Tennessee Tech. She is married to Morris Vernon Potter, who is employed at Aviagen. The Potters reside on City Lake Road and recently celebrated their 34th wedding anniversary. They have two children: Lance Potter, 30, and wife Marti of Crossville, and Nicholas Potter, 26, of Murfreesboro. They have one granddaughter named Haley who three years old and is "The Boss."

When not working, Marlene loves to spend time with her family (especially her grand-

daughter), read, take long walks with her dog Jett, go fishing and work in the garden.

What makes Crossville a great place?

The people who live here and the principles they live by are what makes Crossville a great place.

Employed since:
1989



Department of UTILITY MAINTENANCE ANNUAL REPORT

Utility Maintenance Dept. keeps city water flowing

The Utility Maintenance Department consists of 13 employees and is supervised by Billy Martin, a 12-year employee of the City of Crossville. The Utility Maintenance Department has completed the follows tasks for the 2010 year:

THE UTILITY MAINTENANCE DEPARTMENT IS RESPONSIBLE FOR MAINTAINING WATER LINES AND LOW PRESSURE SEWER LINES.

- The department maintained approximately 212 miles of water lines and 73 miles of Low Pressure sewer lines within the City, which consists of: repairing leaks, flushing dead end lines, inspecting new lines, raising meter boxes and valve boxes, changing service lines and making water taps (3/4 inch to 12 inch).
- The Utility Maintenance Division also maintains, flows and tests approximately 675 fire hydrants in the City and 180 fire hydrants in the County.
- The Department installs low pressure sewer lines and makes gravity and low pressure sewer taps. This year 58 water taps were made and 56 sewer taps were made.
- More than 238 backflow prevention devices were tested this year.
- 2010 Projects
- Taylor Street: Installed 445 feet of 2 inch low pressure sewer pipe.
- Cotton Patch Subdivision: Installed 1,060 feet of 4 inch low pressure sewer pipe.
- Franklin Street: Installed 615 feet of 2 inch water line.
- Satsuma Drive: Installed 1,327 feet of 6 inch water line.
- Satsuma Drive: Installed 1,884 feet of 4 inch low pressure sewer line.
- Conley Road: Installed 2,060 feet of 2 inch water line.
- Cook Road: Installed 1,409 feet of 6 inch water line.
- Cook Road: Installed 2,884 feet of 4 inch low pressure sewer line.
- Washington Street: Installed 447 feet of 6 inch water line.
- Sparta Highway: Installed 490 feet of 2 inch low pressure sewer line.
- School Avenue: Installed 205 feet of 2 inch low pressure sewer line.
- Meadowview Lane: Installed 245 feet of 2 inch low pressure sewer line.
- Performed trenching for the new Art Circle Public Library's light poles.

- Assisted with the City's 2nd Annual Sustainability Fair.

METERS

Approximately 8,000 water meters are read monthly. The Department turns off approximately 51 meters per month due to delinquent payments and reinstates approximately 22 meters per month due to people relocating.

We replaced 34 commercial meters and 150 residential meters with new radio read meters. The Department converted 800 touch read meters to radio read meters.

LINE LOCATIONS

The Department locates water and sewer lines for Tennessee One Call. This year there were 1,428 line locations.

GRINDER PUMPS

There were 972 grinder pumps maintained this year. This includes two (2) inspections at the time of installation and a yearly maintenance of every residential pump in the City. The Department also rebuilds pump motors, replaces bearings, seals and all electrical components, from the panel on the house out to where the pump is located. The sewer line from the tank to the tap valve is also maintained for residential dwellings. Approximately 224 pumps were repaired in 2010.

CEMETERY

The Utility Maintenance Division also takes care of the City Cemetery and Frost Cemetery which has approximately 12 acres to maintain. The City Cemetery was mowed 19 times last year and Frost Cemetery was mowed 14 times. The Department is responsible for digging and covering the graves at the cemeteries. There were 76 graves dug this year.

UTILITY MAINTENANCE CREW ACKNOWLEDGMENTS

- Attended a Water Modeling class.
- Attended TAUD Meetings.
- Attended Fleming Training Center for seminars.
- TOSHA Training.
- Attended a TN One Call seminar.
- Attended Operator's Expo.
- Ryan Bilbrey received his certification of Testing and Evaluation of Backflow Prevention Assemblies.
- Billy Poore received recertification of Testing and Evaluation of Backflow Prevention Assemblies.
- Dan Driver recently retired from the Grinder Pump Department after 16 years of service.
- Larry Sisco received his pin commemorating 35 years of service with the City of Crossville.

Billy Martin • Utility Maintenance Manager • 484-7631 • bmartin@crossvilletn.gov

Billy is in his 13th year of employment with the City of Crossville. He has also lived in Florida, but his family now resides in the Vandever community. Billy is a 1981 graduate of Cumberland County High School. He and wife Melissa, employed by the Cumberland County School System at Martin Elementary, have two children: Gregory, 28, with wife Denise and their son, Hunter; and Clinton, 16, a junior at CCHS. Billy is retired from the Tennessee Army National Guard, where he did mechanic work. He has also been involved in residential and commercial construction, and is certified

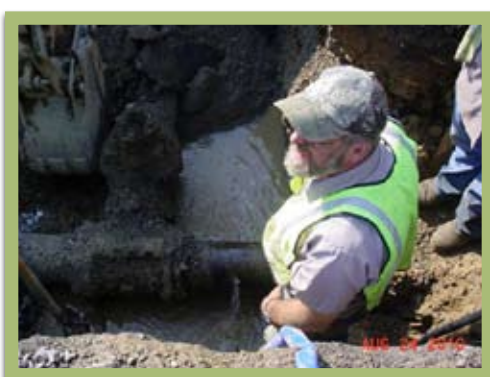
as a Grade II Distribution System Operator.

What makes Crossville a great place?

"A lot of things make Crossville a great place - the beautiful countryside, the climate and the friendly people."



Employed since:
September, 1998



Crossville STREET DEPARTMENT ANNUAL REPORT

Street Department Has Busy Year Resurfacing Streets, Working Events

The City of Crossville Street Department consists of twelve employees and is supervised by Joe H. Miller, a 14 year employee of the City of Crossville. The Street Department has completed the following tasks in 2010:

CONCRETE

The Street Department has formed and poured a total of 396 cubic yards of concrete this year, including all new sidewalks around the Art Circle Public Library, along with several new curbs and various patches for deteriorated curb and gutter, sidewalk and storm drains.

STREET RESURFACING

The resurfacing program included the following streets:

- Industrial Blvd. for 6020 feet.
- Spiers Way for 2470 feet.
- Webb Ave. for 875 feet.
- Second St. for 416 feet.
- East St. for 420 feet.
- Division St. for 180 feet.
- Cleveland St. for 995 feet.
- Interstate Dr. for 610 feet.
- Northside Dr. for 4000 feet.
- Stout Dr. for 1240 feet.
- Bobwhite Dr. for 1000 feet.
- Myrtle Ave. for 2500 feet.
- Crabtree Rd. for 1790 feet.
- 446 tons used on miscellaneous patches.

Total tonnage used was 9761 tons at a cost of \$484,615.08.



Joe H. Miller, Jr. • Street Department Supt. • 484-7631 • jhmiller@crossvilletn.gov

Joe is a Deer Lodge (TN) native who is in his 15th year of employment with the city. He is a graduate of Sunbright (TN) High School, and worked at Aristokraft for six years prior to joining the City.

He and wife Patricia, owner and operator of Secondhand Rose Alterations, live in the Oaklyn Subdivision of Crossville.

**Employed since:
September 23, 1996**

SPECIAL EVENTS

The Street Department worked 27 special events and road closures this year, ranging from the ever popular Cruise-Ins to Lunch on the Lawn to the years finale, the Christmas Parade.

SIGNAL LIGHTS

The City of Crossville operates and maintains a total of 36 signalized intersections. The new constructions are being installed with LED lights and our crew is working to upgrade the remaining incandescent with a retro-fit unit to the much more efficient LED lights, which save on electrical consumption as well as maintenance calls to the intersection for a blown bulb.

LINE LOCATIONS

The Street Department performed about 15 electric line locations, mainly on our street light circuits. Our ability to now do these locations has saved on costly repairs and street lights being out of service.

STREET CLEARING

A little over 1000 tons of salt was spread on the City streets to keep them safe for travel this year and to assist with the removal of the snow and ice. Over 250 tons of that was spread in December alone. I would like to personally and publically thank the salt crew that came in on Christmas morning to clear the City's streets. I appreciate your dedication and willingness to report for work whenever called. Thank You.

EMERGENCY CALLS

The Street Department responded to 63 after-hour and weekend calls this year. The calls range from a signal light being on "flash" to a tree being blown across the street to snow slick streets that needed salted.

WORK ORDERS

A total of 502 work orders were completed in 2010 in the street department. The breakdown of the work orders are:

- 79 for drainage improvements and culvert installations.
- 142 for signs, line and markings repairs and replacements.
- 152 for banners, flags, street and signal lights.
- 38 for right of way and debris removal.
- 52 for pothole patching and asphalt maintenance.
- 20 for curb and gutter and sidewalk maintenance.
- 19 for assisting other departments.

What makes Crossville a great place?

Location, Location, Location. Culture and the Arts as well as Mountain Wilderness, Rivers and Streams just minutes away. Shopping variety from the small, privately owned main street shops to the big box stores and the mall. Activities, a hub for golf, softball, soccer and horseshoes plus all the festivals and main street events. Excellent educational facilities that include Roane State and Tennessee Tech. which are constantly growing. The dedication of a governing body and talented work force that are determined to maintain the nature and spirit of small town charm while leading the way for a more progressive and technology advanced tomorrow.

Some of the work orders consisted of jobs such as:

- Expanding the parking lot for Fire Station 2 on Industrial Blvd. to allow the fire trucks to turn while staying on a hard surface.
- A new curb and gutter on Taylor St. to correct a storm water problem in that area.
- New storm drain and culvert on Tenth St. just off of West Ave. to replace what had been extended and mismatched over the years. This allows much better flow and corrects issues of storm water running back into the street, also improving the issue of road shoulder and driveway wash outs.
- A major culvert replacement just off Lantana Rd. to replace a large section of metal culvert that had deteriorated and collapsed over the years. This was causing a flooding problem on a property on the opposite side of Lantana and was a much needed project. The metal was replaced with an upsized diameter pipe, which is made of high density plastic and will hopefully never have to be replaced again due to deterioration.
- The relocation of an electrical service entrance and conduit between two street light poles for the construction of a new parking lot on Industrial Blvd.
- The repair of a major wash out on McCarty Ln. due to storm water issues and water tank run off. This project took several loads of dirt and rock to repair and specialized equipment to perform the work.
- Establishing a recycling project to generate top soil, which is a precious commodity in Crossville and Cumberland County.
- Worked with the Engineering and Storm Water Departments on an erosion control and a reclaiming project at the Caryonah Dam.
- New sidewalks, curb and gutter, the installation of street lighting, a major storm drain upgrade on Division St. and all the streets resurfaced, restriped and parking reconfigured around The Art Circle Public Library.

- The installation of additional and upgrade of some existing storm drains at the Waste Water Treatment Plant.

- The replacement of bulbs, transformers and ballast on the High Mass Lights at the three I-40 intersections of Hwy. 127, Genesis Rd. and Peavine Rd. This task requires specialized equipment to perform the maintenance required as the entire head of the light is lowered to ground level. This allows the technician to access the required panels.

- Working in conjunction with Mr. Steve Powell and The Maintenance Department, we collectively maintain the Beacon and Runway lights at Crossville Memorial Airport.

- And last but not least, the upgrade of our street sweeper truck, a piece of equipment vital to the cleanliness of our City. This truck removes the dirt and debris from the gutters and storm drains on the streets. In turn, this keeps our streams and rivers cleaner by removing the silt and garbage that would otherwise be flowing into our waterways.

SERVICE AWARDS

The Street Department had two members receive their 5 year service award in 2010 - Mr. Paul (Danny) Kirk and Mr. Darrell (DJ) Witt Jr.

NEW STREETS

We had two additions to our official City Streets this year - Cotton Patch Dr. off Interstate Dr. and the extension of South Dr. off of Northside Dr.

SPECIAL AWARDS

In March of this year, Joe Miller was recognized by The National Committee for Employer Support of the Guard and Reserve and was presented with the Patriotic Employer Award. The award was presented by Street Department crew member and Guardsman Bill Seicks after his second deployment to Iraq.



Crossville MAINTENANCE DIVISION ANNUAL REPORT

Maintenance Department Has Many Responsibilities

The Maintenance Department consists of 14 employees and is supervised by Steve Powell, a 14-year employee with the City of Crossville. The Maintenance Department has completed the following tasks for the 2010 year:

Maintenance on City owned buildings and recreational facilities, including litter pickup, grounds grooming, tree pruning, tree removal, mulching, mowing, snow/ice removal and cleaning the shelters and restrooms. The buildings and/or grounds that the Maintenance Department is responsible for are: Crossville City Hall, Public Safety, Public Works, Centennial Park, Garrison Park, Meadow Park, Crossville Airport, Palace Theatre, three (3) Welcome To Crossville Signs, Chestnut Hill Landfill, two (2) Fire Stations and various other properties and lots owned by the City of Crossville.

ACTIVITIES & RESPONSIBILITIES

- The Maintenance Department is responsible for mowing approximately 100 miles of City Right-of-Ways. For the year 2010, the Maintenance Department mowed the City Right-of-Ways three (3) times and trimmed back the excessive overgrowth of bush and tree limbs from the Right-of-Way once. The Maintenance Department is also responsible for mowing the grounds of the water tanks, pump stations, water plants, Miller Avenue and Highway 127N from Elmore Road to Interstate 40.
- Thirteen (13) various sized lots that were in violation of City Ordinances were mown and rid of debris by the Maintenance Department.
- The Department is responsible for mechanical/vehicle maintenance of all City owned automobiles, emergency vehicles, tractors and heavy equipment.
- The Department processed 534 general maintenance work orders and performed 617 vehicle services or repair work orders this fiscal year.
- Five (5) acres of trees were cleared for the ASOS project at the Crossville Airport. The Airport T-Hangars were stripped of old paint and re-painted.
- The unused building behind the Chamber of Commerce was torn down and debris removed. In addition, two (2) other condemned buildings inside the City were torn down and the lots cleared.
- The right-of-ways on Satsuma Drive and Conley Road were mowed

and cleared of trees to prepare for the installation of approximately 2,000 feet of sewer and/or water line by the Utility Maintenance Department.

- The Department disassembled and removed the old playground equipment from Centennial Park and prepped the site for the construction of the new playground equipment. Two (2) concrete pads and sidewalks were constructed for new bleachers at the Centennial Park T-Ball fields.

- The entire Maintenance Department attended a TOSHA training seminar in 2010.

BIODIESEL

The Maintenance Department oversees the City's Biodiesel program. The City recently purchased a biodiesel distiller. Maintenance employees traveled to Alabama to obtain the equipment and attend a three (3) day training course. WCTE Live Green filmed a segment that illustrated the City's commitment to going green and how the Biodiesel program was one step toward that goal.

The process begins with used cooking oil being picked up from local businesses and local drop off locations. A containment pad and bin was installed at the Cumberland County Recycling Center for cooking oil collection. That oil is then processed into an environmentally friendly, clean burning alternative fuel: Biodiesel. The City has currently produced and used 600 gallons of biodiesel fuel.



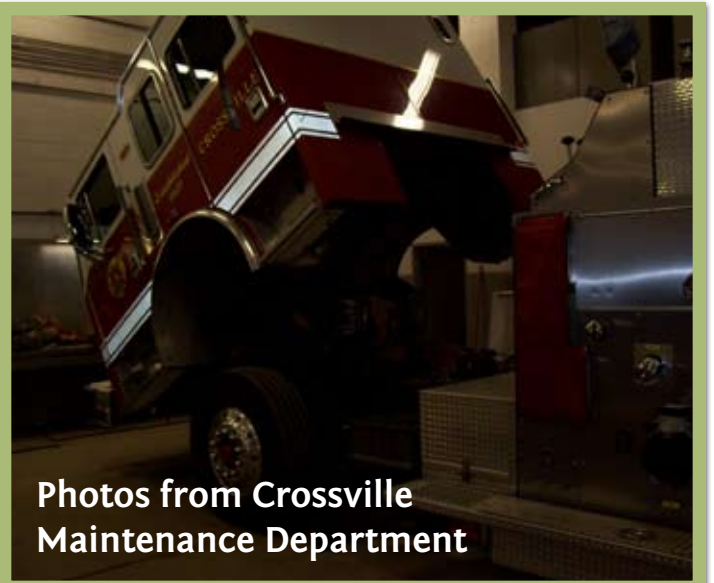
Steve Powell • Maintenance Supt. • 931-484-7631 • jspowell@crossvilletn.gov

Steve is a 14-year employee with the City. He is a 1984 graduate of Cumberland County High School. He and wife Lori, employed in the County Property Assessor's office, and son Andrew reside in the Lantana community. Andrew, 14, attends CCHS. Steve previously worked at Dave Kirk Chevrolet.

What makes Crossville a great place? Crossville is a great place to live and work for a number of reasons. I especially enjoy the diversity of people that I have an

opportunity to meet, the City's persistence in encouraging economic growth and the neutral climate that allows for an extraordinary variety in recreational activities.

Employed since:
2-28-1997



Photos from Crossville
Maintenance Department



www.crossvilletn.gov

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